

**A MEETING OF THE MEMBERS' COUNCIL OF
THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST
WILL BE HELD ON THURSDAY, 8th MARCH 2012 AT 5.00 PM
IN SEMINAR ROOM 3, WOLFSON BLOCK,
INSTITUTE OF PSYCHIATRY, DE CRESPIGNY PARK**

AGENDA

- 1 Introductions and apologies for absence.
- 2 To receive any declarations of interest.
- 3 Questions and answers (10 minutes – see overleaf)
- 4 To agree the minutes of the Members' Council Meeting held on Thursday, 15th December 2011 and to note any matters arising from the minutes. Attachment A

PRESENTATION

- 5 Update from the Maudsley charity Presentation
Paul Mitchell, Director of the Maudsley charity and
Kathrin Ostermann, Director of Supporter development, KCL

FOR INFORMATION

- 6 To receive reports from the Members' Council Working Groups:
 - Annual Plan development (Noel Urwin) Verbal
 - Bids Programme (Noel Urwin) Attachment B
 - Membership Development and Communications (Dr Dele Olajide) Attachment C
 - Quality (Steve Hill/Noel Urwin) Verbal
 - Social Inclusion / Personalisation (Stephanie Correia) Attachment D
- 7 Kings Health Partners update Verbal
- 8 Chief Executive's and Directors' reports. Attachment E
- 9 Any other business.
- 10 Forward planner – Mental Health Act.
- 11 Any other urgent business
- 12 Dates of meetings in 2012:
 - Thursday, 7th June 2011 at 5.00 pm
 - Tuesday, 11th September at 3.30 pm
 - Thursday, 13th December at 5.00 pm

Please send apologies to Carol Stevenson telephone 020 3228 2441 or email membership@slam.nhs.uk

Item 3 - questions and answers

At the joint meeting between the Members' Council and Board of Directors held in November 2011 it was agreed that a 10 minute slot would be made available for members of the Trust to submit questions related to services provided by the Trust. In order that a considered response can be made at the meeting, members are asked to submit any questions to the Paul Mitchell, Trust Secretary by 12.00 noon on Tuesday, 6th March 2012.

These can be made by:

Post: Trust HQ, Maudsley hospital, Denmark Hill, SE5 8AZ

Telephone: 020 3228 5376

Email: paul.mitchell@slam.nhs.uk

Attachment A

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 8th March 2012
Name of Report: Minutes of the meeting held on
15th December 2011
Author: Paul Mitchell, Trust Secretary
Presented by: Madeliene Long, Chair

Purpose of the report:

To agree the minutes and to note any matters arising.

**MINUTES OF THE MEETING OF THE MEMBERS' COUNCIL OF
THE SOUTH LONDON & MAUDSLEY NHS FOUNDATION TRUST
HELD ON THURSDAY 15TH DECEMBER 2011
IN THE BOARDROOM, MAUDSLEY HOSPITAL**

PRESENT	Madeliene Long	Chair
Elected members	Valerie Baker	Elected Member
	Martin Camden	Elected Member
	Stephanie Corriea	Elected Member
	Polly de Blank	Elected Member
	Les Elliot	Elected Member
	Dr Asanga Fernando	Elected Member (Staff)
	Dr Caroline Hough	Elected Member
	Jaya Kathrecha	Elected Member
	Dr Francis Keaney	Elected Member (Staff)
	John Muldoon	Elected Member
	Dr Dele Olajide	Elected Member (Staff)
	Roger Oliver	Elected Member
	Nick Stewart	Elected Member (Staff)
	Gill Todd	Elected Member (Staff)
	Noel Urwin	Elected Member
Partner Organisation	Sophie Corlett	MIND
	Ian Creagh	Kings College London
	Crada Onuegbu	Lewisham Council
	Tim Smart	Kings College Hospital
IN ATTENDANCE	Kola Abilola	Member
	Dr Martin Baggaley	Medical Director
	Stuart Bell	Chief Executive
	Charles Bland	Non-Executive Director
	Kay Harwood	Head of Planning and Equality and Diversity
	Hilary McCallion	Director of Nursing and Education
	Louise Norris	Director of Human Resources
	Paul Mitchell	Trust Secretary
	Zoe Reed	Director of Strategy & Business Development
	Gabrielle Richards	Head of Occupational Therapy
	Carol Stevenson	Membership Officer
APOLOGIES	Sarah Clark	Elected Member
	Andy Glyn	Elected Member
	Gus Heafield	Director of Finance
	Rachel Heywood	Lambeth Council

Ref	Issue	Who	When
MC 11/36	<p>DECLARATIONS OF INTEREST</p> <p>Standing declarations of interest were taken.</p>		
MC 11/37	<p>MINUTES OF PREVIOUS MEETING - MEMBERS' COUNCIL</p> <p>The minutes of the meeting held on 13th September 2011 were AGREED as an accurate record.</p>		
MC 11/38	<p>SHAPING THE FUTURE WORKFORCE</p> <p>Louise Norris gave a presentation and circulated a handout "Strategic Workforce Framework 2011-15." She highlighted:</p> <ul style="list-style-type: none"> • Awareness of the support available to staff during challenging times. • Flexibility of the use of staff should also entail greater responsiveness to service users. • How to manage underperforming staff. <p>DISCUSSION:</p> <ul style="list-style-type: none"> • The wording would be amended to reflect that services are provided for carers as well as service users. • Tim Smart commented that SLAM was managing staffing issues well and worked constructively with the Trades Unions. • At risk staff were given priority access to London-wide redeployment opportunities; these were to Acute as well as Mental Health providers. • Early retirement and voluntary redundancy were not routinely being offered. • Questions were asked about the use of overtime and agency staff and the level of control exercised. Louise Norris replied that limited overtime was used and managers were asked to keep agency usage to a minimum. Temporary staff were recruited through NHS Professionals. • Louise Norris reported that the annual staff survey was currently being carried out and will report in March, specific post-redeployment surveys had not been undertaken. • Staff needed to feel supported and cared for in order to be able to give sufficient support and care to service users. • Do job descriptions sufficiently describe the required competencies? Louise Norris replied that all job descriptions had been re-written and were now competency based. Competencies were assessed at the recruiting stage and re-assessed every three years. 		

	<ul style="list-style-type: none"> The 5 commitments for staff had been launched. Members' Council feedback would be welcomed. Dele Olajide asked about staff ethnicity – Louise Norris agreed to circulate the Workforce Report. 	LN	
MC 11/39	<p>ANNUAL PLAN UPDATE</p> <p>Zoe updated the Members' Council on the timescale and process for the development of the Trust's annual plan.</p>		
MC 11/40	<p>JOINT MEETING OF BOARD AND MEMBERS' COUNCIL</p> <p>Madeliene thanked the people who attended. (A summary of the key issues discussed is attached as an appendix).</p>		
MC 11/41	<p>WORKING GROUPS</p> <p>Annual Plan & Strategy Group Noel Urwin reported that the group have been making an ongoing input to the development of the Trust's strategic framework.</p> <p>Two public consultation events had been held in Croydon and Peckham as a means of engaging the wider membership in the process which will be repeated in future years.</p> <p>Bids Steering Group Noel Urwin reported that the evaluation of bids was ongoing, the aim was to evaluate 25% of the agreed bids. Specific mention was made of the MIND allotments and the Open Door Day centre visited by Gill Todd.</p> <p>Membership and Communications Group Polly de Blank presented the report and action tracker from the group. It was noted that Polly de Blank will be standing down as chair, Dele Olajide agreed to stand in until a replacement was found. The next meeting will be rescheduled to February 2012.</p> <p>Quality Group Noel Urwin reported from the most recent meeting. The main item for discussion had been Mental Health Act administration. This may be a suitable subject for a future Members' Council meeting.</p>		
MC 11/42	<p>CHIEF EXECUTIVE'S REPORT</p> <p>Stuart Bell introduced his report which updated the Members' Council on Trust and national issues. From the report he highlighted:</p>		

	<ul style="list-style-type: none"> • The forthcoming launch of the E-mpowerment programme. • The Trust had been informed by Monitor that their analysis of the Q2 return was complete. The Trust's current ratings were Financial risk rating – 3; Governance risk rating - Amber-Red. The Trust had been assigned an Amber-Red governance risk rating for Q2 which reflected that CQC had applied compliance actions regarding health care provision by the Trust following recent visits. • SLAM had applied to be accredited at NHSLA (NHS Litigation Authority) Level 3, which no other MH Trust currently holds. If successful this would lead to lower insurance premiums for the Trust. 		
MC 11/44	FORWARD PLANNING Topics for future meetings <ul style="list-style-type: none"> • Maudsley Charity update (March 2012) • Mental Health Act administration 		
MC 11/44	NEXT MEETINGS Thursday, 8 th March 2012 at 5.00pm Thursday, 7 th June 2012 at 5.00pm Tuesday, 11 th September 2012 at 3.30pm Thursday, 13 th December 2012 at 5.00pm		

PNJM/CMS December 2011

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1. Report from the Joint meeting of the Members' Council and Board of Directors

1.1 Review of 2011

Paul Mitchell, highlighted Members' Council activity over the past year:

Elections and appointments

- Re-appointment of the Chair
- Re-appointment of one Non Executive Director
- Election of a Vice Chair
- Elections 2011 – 4 contested elections, 18 candidates

Governance, Planning and Compliance

- Input to Trust Annual Plan
- Input to the Trust's quality report
- Development of sub groups for annual plan development, quality and membership development
- Continued participation in joint governors meetings

Membership development

- Definition of the "offer"
- Presence at events
- Election planning
- Membership target (12,000 by March 2012)

Quality

- Input to the Trust Quality report, production of statement
- Briefing on reduction of violence and aggression
- Discussion on the Mental Health Act administration

Bids programme 2011

- Launched at event at Prospero House in June 2010
- Refinement of programme for 2011
- More bids, higher quality
- Quoted as an example of best practice by Monitor

1.2 Table work

Three questions were considered and the top three items were feedback:

What went well for the Members' Council in 2011?

- Development of CAGs
- Service User involvement in CAGs
- BRC dementia funding
- Agenda planning for meetings of the Members' Council
- Good speakers for meetings of the Members' Council
- Carers event
- Annual Public Meeting
- Joint Board of Governors meetings
- Development of Working Groups
- Contested Elections
- Continuation of the Bids Programme
- Survival, despite reduction in funding
- Integration with KHP – stronger role in working with acute services
- Continuation of the improving relationship between the Members' Council and the Board

What could be improved?

- Local connections in Boroughs
- Information / communications with service users, public
- Engagement with GPs and community pharmacies
- Involvement with Health and Wellbeing boards
- Better understanding of financial pressures
- Membership / Members' Council involvement in KHP developments

Priorities for 2012

- Greater involvement of Members' Council and members in future direction of KHP
- Continue to develop links with all stakeholders particularly commissioners
- Improve communication with service users and carers
- Press for completion of crisis pathways
- Members' Council understanding of the roll out of PbR
- Continuation of the Bids Programme
- Support more user's involvement in clinical trials
- Awareness of support to staff during challenging times
- Introduce 10 minutes Q&A at the start of Members' Council meetings
- Greater understanding of the primary / secondary interface relating to direct care in the community
- Clarity of relationship of sub-groups with the governance of the Trust

Attachment B

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 8th March 2012

Name of Report: Bids working group update

Author: Bids working group

Presented by: Noel Urwin, Chair of the working group

Purpose of the report:

To note the documentation prepared in anticipation of the launch of the 2012/13 bids programme.

Membership Office

Trust Headquarters
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Membership Office Telephone no: 020 3228 2441

SLaM main switchboard: 020 3228 6000

To: All Members of SLaM Foundation Trust

April 2012

**Launch of “Keep on Smiling”
Members’ Council Bids Scheme 2012**

Dear Member,

We are pleased to announce that the Members’ Council has approved a fourth Bids Scheme to start in April 2012 with individual awards of up to £750. We hope the response will be as great as in past years and there will be additional guidance and support for anyone wishing to make an application this year (for help, please contact Carol Stevenson – details overleaf).

The new “Keep on Smiling” scheme has been designed to take into account the feedback received from the Bids Scheme Reception in June 2010, and from an internal review and evaluations of bids which we have carried out in the past year. The rules of the scheme remain virtually unchanged, but we have made some changes to the application form to help bidders be clear about the purpose of their bid and who will benefit from it, and have included a list of hints and tips. You will also have the chance to say whether it would suit you better to receive your money in October 2012 or April 2013.

If you are interested in making a bid, please complete and return the ‘initial interest’ form at the end of this letter to Carol Stevenson (contact details overleaf). You will then receive a full information pack including the application form. This will help you develop your bid more fully. You have until the end of June 2012 to submit your final bid.

Bids will be assessed during the summer. We will write to all applicants by the end of September 2012 to let them know if their bid is to receive an award or not. Whatever the outcome, all applicants will receive feed-back on their bid.

PTO



**Members’ Council
Bids Scheme 2012**

Initial interest form

Complete your details overleaf and return to us to receive your full information pack

<http://members.slam.nhs.uk/>

Membership Office

Trust Headquarters
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Membership Office Telephone no: 020 3228 2441

SLaM main switchboard: 020 3228 6000

We very much hope you will consider putting in a bid, and would like to assure you that guidance and support will be available to you at key stages of the application process.

We are confident that the overall purpose of the scheme – to provide SLaM with the information on what the Members really feel at the local level is needed to improve their mental health, mental well-being and social inclusion – is of increasing value both for Members and to the Trust.

Yours sincerely

Noel Urwin
Les Elliot
Caroline Hough
Roger Oliver
Gill Todd

David Blazey
Gabrielle Richards
Paul Mitchell
Carol Stevenson

Ways of expressing an interest in bidding:

Website: <http://members.slam.nhs.uk/>

Post: Carol Stevenson
Membership Office
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

e-mail: carol.stevenson@slam.nhs.uk

fax: 020 3228 2362

Phone: 020 3228 2441

As a member of the South London
and Maudsley NHS Foundation Trust

Initial Interest Form

I am interested in making a bid as part of the
Members' Council Bids Scheme 2012 and would
like to receive a full information pack at the
following address / e-mail address.

Please cut off this section where indicated
and send back to Carol (Membership office).

Name: _____

Address: _____

Post code: _____

Telephone number: _____

Email address: _____

Membership Office
Trust Headquarters
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Date

Dear Member

Thank you for returning the initial interest form for 'Keep on Smiling'. We are delighted that you are considering making a bid.

This pack contains everything you need to apply:

- The rules of the scheme and an explanation of the different categories.
- Useful tips.
- Application form.
- An example showing what we are hoping to see on a completed application.
- Details about where you can get help to complete your application form.

Important information:

- The deadline to submit your bids is **29th June 2012**.
- Applications are welcome for any amount up to £750.
- You will be informed whether your bid has been successful by **30th September 2012**.

If you have any questions or would like help completing your form you please contact Carol Stevenson on 020 3228 2441.

Best Wishes

Noel Urwin
Carol Stevenson
Paul Mitchell

Members Council
Membership Officer
Trust Secretary

WHAT YOU NEED TO KNOW ... THE RULES!

- 1. To submit a bid you must be a Member of SLaM (It's easy to join!)**
- 2. Choose the right category for your bid.**
- 3. Your bid should benefit three or more people.**
- 4. An individual can submit one bid only.**
- 5. Bids money cannot be used for commercial gain.**
- 6. Money cannot be spent on something illegal!**

Category 1: IMPROVING THE PATIENT EXPERIENCE

Do you or someone you know use mental health services? Do you provide a service? What do you think could make it a better experience?

Ideas in this category will hopefully have a positive impact for patients using a service provided by SLaM. Money should not be used to provide things that people normally get as part of their treatment. Some ideas from last year's bids include equipment for activities, improving a garden area, pampering sessions and creating a games library. Don't be limited by these ideas – why not use this opportunity to get together with other service users, carers and staff and see what you can come up with?

Category 2: PROMOTING MENTAL WELLBEING

How would you make your community a happier place? What do you think you could do to help look after your mental health?

Ideas in this category will have the potential to improve or protect mental wellbeing. For example, doing things to improve self esteem, reduce stress, feel more confident or valued can all make a positive contribution. Taking steps to do this is essential for everyone – people benefiting from this category don't necessarily need to be using mental health services! It may involve something like setting up a relaxation skills workshop or leisure activity for a small group, publishing the work of a creative writing group or producing some self help materials. Innovative ideas welcome!

Category 3: SOCIAL INCLUSION

What can you do in your community to help yourself and others feel more included?

Ideas in this category will have promoting social inclusion of people with mental health problems at their heart. On a big scale this is about tackling stigma and discrimination, gaining employment, entering education, having better housing, social networks or community participation. Last year several groups put on exhibitions of their work. It can also be about little things, for example trying out new things, making connections with friends, family or new people in the local community or simply finding ways to get more involved. Be creative and let us know how you think you could do this!

Application No:
(for office use only)

‘KEEP ON SMILING’

APPLICATION FORM

NAME

Tel:

e-mail:

Address

- 1 Which category are you applying for?
- a Improving the patient experience
 - b Promoting mental wellbeing
 - c Social Inclusion
 - d Other (please specify)

2. What is your project idea?

3. Who will benefit from this project?

3a How will they benefit from the project?

3b How have they been involved in developing the project idea?

4. At the end of the project, how will you let us know whether it has been successful? (e.g. participant feedback, photos, a performance, newspaper article, newsletter, etc.). We will be asking for feedback.

5. How much money will you need to do this? (max. £750)

5a Please explain clearly what you plan to spend the money on:

For example	Room hire	£100
	Refreshments	£50
	Equipment hire	£150
	Total	£300
For example	Sheet Music	£300
	Refreshments	£50
	Music Leader	£400
	Total	£750

5b When will you need the money?

Payments will be made in October 2012 and April 2013, and we need to know which group to put your bid in. If you want to split your bid, please specify the amounts.

October 2012	<input type="text"/>
£	<input type="text"/>

April 2013	<input type="text"/>
£	<input type="text"/>

6. Have you previously submitted a bid for this project?

**Please complete and return this form to Carol Stevenson,
Trust HQ, Maudsley Hospital, Denmark Hill, London SE5 8AZ.
Fax: 0203 228 2362
e-mail: membership@slam.nhs.uk**

WHAT HAPPENS NEXT?

- We will judge all the bids in summer 2012.
- We will let you know whether or not you have been successful by the end of September 2012.
- If you are successful we will tell you how to claim the funds.
- You will have until the end of October 2013 to spend the money.
- We will ask you to tell us how it went and to send back the receipts.

Application No:
(for office use only)

About Yourself (optional)

(This information is for equality of opportunity information purposes only and will be removed from your application before it is assessed.)

✓

Do you use SLaM's services?

Are you a carer of someone who uses SLaM's services?

Are you a member of staff?

Are you a member of the public?

Are you Male

Female

What was your age last birthday? _____ years

What do you consider to be your ethnicity? (Please tick ✓ one box)

- | | | | |
|--|--------------------------|--|--------------------------|
| White British | <input type="checkbox"/> | Black or Black British Caribbean | <input type="checkbox"/> |
| White Irish | <input type="checkbox"/> | Black or Black British African | <input type="checkbox"/> |
| Other White Background
(Please state below) | <input type="checkbox"/> | Other Black Background
(Please state below) | <input type="checkbox"/> |
| Mixed White & Black Caribbean | <input type="checkbox"/> | Asian or Asian British Indian | <input type="checkbox"/> |
| Mixed White & Black African | <input type="checkbox"/> | Asian or Asian British Pakistani | <input type="checkbox"/> |
| Mixed White & Asian | <input type="checkbox"/> | Asian or Asian British Bangladeshi | <input type="checkbox"/> |
| Any other Mixed Background
(Please state below) | <input type="checkbox"/> | Any other Asian Background
(Please state below) | <input type="checkbox"/> |
| | | Chinese | <input type="checkbox"/> |

Any other Ethnic Group – Please state

**‘KEEP ON SMILING’
EXAMPLE
APPLICATION FORM**

NAME Your name
Tel: Your phone number
e-mail: Your e-mail address
Address Your address

You can use home or work details – which ever is more suited to your bid.

1 Which category are you applying for?

Tick at least one of these. The information sheet should help.

- a Improving the patient experience
- b Promoting mental wellbeing
- c Social Inclusion
- d Other (please specify)

Fill this in if you ticked ‘Other’

2. What is your project idea?

This is where you tell me what your idea is – whether you want to run a series of cookery lessons, or kit out the football team, or put on an exhibition of work, or plant a garden, or set up a support group, or – well, the list of ideas is endless!
You can put in as much information as you want, but please keep it relevant.

3. Who will benefit from this project?

At least three people, but it could include lots of other people depending on what you are doing.

3a How will they benefit from the project?

Again, give as much detail as you can.

3b How have they been involved in developing the project idea?

This is an important section – we want to hear about how they were involved in putting the idea together and what input they had in developing the idea.
If possible, we prefer the bid to be submitted by one of the people who is going to benefit.

4. At the end of the project, how will you let us know whether it has been successful? (e.g. participant feedback, photos, a performance, newspaper article, newsletter, etc.).
We will be asking for feedback.

This will depend on the sort of idea you have.

5. How much money will you need to do this? (max. £750)
£ ---

Bids should be between £50 and £750 – you do not have to bid for the maximum amount!

5a Please explain clearly what you plan to spend the money on:

This is an important section.

Please set out your planned expenditure clearly as in the examples. You could even expand it e.g.

Room hire @£20 per hour for 5 hours = £100

Having said that we know that many prices are going to be approximate – if you are taking a group of people to the cinema and allowing for a drink or snack each, you cannot predict which snack they will each want!

Please note that the purpose of these bids is not simply to hand out cash so please do not ask for things like ‘spending money’. If there are elements of your bid which we think are unreasonable, it could harm your bid’s chances of being granted.

If you need more than £750, please tell us where you will get the rest of the money from.

For example	Room hire	£100
	Refreshments	£50
	Equipment hire	£150
	Total	£300
For example	Sheet Music	£300
	Refreshments	£50
	Music Leader	£400
	Total	£750

5b When will you need the money?

Payments will be made in October 2012 and April 2013, and we need to know which group to put your bid in. If you want to split your bid, please specify the amounts.

October 2012	<input type="text"/>
£	<input type="text"/>

April 2013	<input type="text"/>
£	<input type="text"/>

If you will be asking for your bid to be paid into a SLaM budget (ward, CMHT etc), then it cannot be carried over past 31st March, so you will need to split your bid. Contact Carol (below) if you need advice. Remember, the total maximum bid is £750, so you cannot ask for £400 in October and £500 in April!

6. Have you previously submitted a bid for this project?

Please tell us which year, and if you can remember the bid number that would be very helpful.

If you are filling out the form by hand and run out of space, you may continue on a separate sheet. Please make it clear which section the extra information relates to.

Applications must be received by **June 29th 2012**.

If you get your application in earlier, it will give us an opportunity to contact you if we feel there is more information needed to help your bid.

If you need help, please contact Carol on 0203 228 2441 (address and e-mail below)

**Please complete and return this form to Carol Stevenson,
Trust HQ, Maudsley Hospital, Denmark Hill, London SE5 8AZ.
Fax: 0203 228 2362
e-mail: membership@slam.nhs.uk**

WHAT HAPPENS NEXT?

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- We will ask you to tell us how it went and to send back the receipts.

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 8th March 2012

Name of Report: Membership and communications group update

Author: Paul Mitchell, Trust Secretary

Presented by: Dr Dele Olajide, Chair of the working group

Purpose of the report:

To update the Members' Council on recent activity by the membership and communications group.

Membership and Communication Group

A meeting of the Group was held on 9th February 2012. Dr Dele Olajide has taken over as chair of the group. The main items discussed were:

- Continuing work on the membership “offer”
- Initial assessment of membership discount schemes
- Format of the new members e-bulletin

A further meeting of the group will be taking place on Tuesday, 6th March 2012, a verbal report will be made at the meeting.

Paul Mitchell
Trust Secretary
February 2012

Attachment D

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 8th March 2012

Name of Report: Social Inclusion and Personalisation working group update

Author: Stephanie Correia

Presented by: Stephanie Correia

Purpose of the report:

To update the Members' Council on the recent meetings of the Social Inclusion and Personalisation working group.

REPORT OF THE SOCIAL INCLUSION AND PERSONALISATION SUB-GROUP

The Social inclusion and Personalisation Sub-Group has now met twice. Three members attended the first meeting and four on the second.

The purpose of these initial meetings was to familiarize us with the implementation of the Social inclusion and recovery and Personalisation agendas.

Gabrielle Richards, Chair of the SI and R Board circulated a paper prior to the meeting, which highlighted the Social Inclusion and Recovery Strategy (2010-2015) and its five work streams:

- Fostering Relationships
- Promoting well-being
- Offering treatments
- Improving Social Inclusion
- Outcomes

Nick Hervey, the Southwark lead on Personalisation also circulated papers prior to the meeting and gave a short presentation, which also referred to Personal Health Budgets. He is a member of a Trust-wide Group, which has been instrumental in getting agreement across all four Boroughs (related to mental health) in relation to common guidance and assessment documentation. The aims of the Personalisation agenda - User control, choice of service and flexible support – are the focus of both Personalisation and Personal Health budgets. Agendas.

The two presentations and the discussions that followed demonstrated how complex the issues are. The next step for this Sub-Group is to develop an action plan, which reflects the agreed Terms of reference.

The dates of the next meetings are 21/5, 6/8 and 29/10/2012. All members are welcomed. We meet at 5pm.

Stephanie Correia
29/2/12

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 8th March 2012

Name of Report: Chief Executive's report

Author: Paul Mitchell, Trust Secretary

Presented by: Stuart Bell, Chief Executive

Purpose of the report:

To update the Members' Council on Trust and national issues.

Chief Executive's Report

March 2012

1. National issues

Health and Social Care Bill

Discussions regarding the Health and Social Care Bill are ongoing. Peers have now completed the first two days of Report Stage for the Health and Social Care Bill, with a wide range of amendments already considered. Among the issues examined were: education and training; the duty to promote autonomy; health inequalities; the duty to promote research; NHS Commissioning Board governance; duty of candour; and the Secretary of State's mandate. A number of further amendments have been tabled.

2. Trust issues

Lewisham Memory Service

Broadcaster and Alzheimer's Society Ambassador, Fiona Phillips, officially opened Lewisham Memory Service at a ceremony at Lewisham Town Hall on Tuesday 21 February 2012. The new service is based in Downham and is specifically designed to detect and diagnose the symptoms of dementia early.

The Lewisham Memory Service has been established by South London and Maudsley NHS Foundation Trust (SLaM) to treat the increasing number of people in Lewisham expected to suffer dementia because of an ageing population – a number expected to follow the national average and double in the next 30 years. Current levels are as high as 1,956 cases.

The service is a major collaboration between SLaM, Lewisham Healthcare NHS Trust, MindCare, Carers Lewisham and the London Borough of Lewisham, with funding provided by Lewisham Primary Care Trust. Since the service was set up in April 2011, almost 400 people have been referred - a significant increase in the numbers receiving specialist treatment for suspected dementia.

This is where King's Health Partners and its focus on education and training come in to play. Training on how to recognise and treat the early signs of dementia will be rolled out in healthcare settings across south London, including staff in hospitals, care homes, GP surgeries and health centres - effectively casting a net across Southeast London to pick up and identify people with the early signs of dementia.

NHSLA accreditation

As previously reported the Trust applied to be accredited at NHSLA level 3. This is the top level of accreditation and requires the Trust to demonstrate that it is monitoring the effectiveness of its policies. I am delighted to report that following the formal assessment made on 15th and 16th December 2011 the Trust will become the first mental health Trust to receive this level of accreditation. Congratulations to all the leads and to the staff in the Nursing and Education directorate who worked so hard to ensure we were successful.

Integrated Care in Lambeth and Southwark

An application for funding from the Guy's & St Thomas' Charity has been made which sets out a vision of a sustainable integrated health and social care system, offering high value care to the citizens of Lambeth and Southwark. This will involve the redesign of services

and the system and will redefine the way professionals engage with each other. It will fundamentally change the way in which people are supported in taking charge of their own care and conditions.

The programme's initial focus will be on care of older people, broadening its scope systematically during the course of the three years. From its third year onwards the initial changes made to the system and to services for older people will become self-financing. The transformation will lead to a reduction in unnecessary bed days currently spent in hospital for older people; greater support that means they do not have to go into residential care homes and substantial savings being released across the system.

A first interview was held with the charity panel recently, the outcome is awaited.

Professor Dinesh Bhugra CBE

Congratulations to Professor Dinesh Bhugra who has been awarded the title of CBE for services to psychiatry in the New Year Honours List 2012.

Professor Bhugra is an Honorary Consultant at the Psychosexual and Relationship Service at the South London and Maudsley NHS Foundation Trust (SLaM), as well as Chair of Mental Health and Cultural Diversity at the Health Service and Population Research Department at the Institute of Psychiatry (IoP) at King's College London.

Professor Bhugra has been instrumental in developing training packages for health service professionals and strategies for psychiatric education around the world. He was Dean of the Royal College of Psychiatrists from 2003 to 2007, and President from 2008 to 2011.

He is also an honorary fellow of the American College of Psychiatrists, and earlier this year, became the first psychiatrist from the UK to be elected President Elect of the World Psychiatric Association (WPA), a role he will begin in 2014. He is currently leading on a 23-country project looking at recruitment of medical students into psychiatry.

Psychosis CAG – Service Director

I am delighted to report that Lucy Canning has been appointed as Service Director of the Psychosis CAG, to take up post following Patrick Gillespie's retirement at the end of March this year.

Stuart Bell
Chief Executive
March 2012

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