

**A MEETING OF THE MEMBERS' COUNCIL OF
THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST
WILL BE HELD ON THURSDAY, 15th DECEMBER 2011 AT 5.00 PM
IN THE BOARD ROOM, MAUDSLEY HOSPITAL**

(Please note there will be an opportunity for the Members Council to join a seasonal social buffet following the meeting at 6.30 pm)

AGENDA

- 1 Introductions and apologies for absence.
- 2 To receive any declarations of interest.
- 3 To agree the minutes of the Members' Council Meeting held on Tuesday, 13th September 2011 and note any matters arising from the minutes. Attachment A

PRESENTATION

- 4 "Shaping the future Workforce", Louise Norris, Director of Human Resources and Organisational Development. Presentation

FOR INFORMATION

- 5 Annual plan update. (Zoe Reed) Verbal
- 6 Report of the joint meeting between the Members' Council and the Board of Directors. (Madeliene Long) Attachment B
- 7 To receive reports from the Members' Council Working Groups:
 - Annual Plan development (Noel Urwin) Attachment C
 - Bids Programme (Noel Urwin) Verbal
 - Membership Development and Communications (Polly de Blank) Attachment D
 - Quality (Steve Hill/Noel Urwin) Attachment E
- 8 Chief Executive's and Directors' reports. Attachment F
- 9 Any other business.
- 10 Forward planner – Maudsley charity update for March meeting.
- 11 Any other urgent business
- 12 Dates of meetings in 2012:
 - Thursday, 8th March at 5.00 pm
 - Thursday, 7th June at 5.00 pm
 - Tuesday, 11th September at 3.30 pm
 - Thursday, 13th December at 5.00 pm

Please send apologies to Carol Stevenson telephone 020 3228 2441 or email membership@slam.nhs.uk

Attachment A

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 15th December 2011
Name of Report: Minutes of the meeting held on
13th September 2011
Author: Paul Mitchell, Trust Secretary
Presented by: Madeliene Long, Chair

Purpose of the report:

To agree the minutes and to note any matters arising.

**MINUTES OF THE MEETING OF THE MEMBERS' COUNCIL OF THE
SOUTH LONDON & MAUDSLEY NHS FOUNDATION TRUST
HELD ON TUESDAY 13TH SEPTEMBER 2011
AT GLAZIERS HALL, LONDON BRIDGE**

PRESENT	Madeliene Long	Chair
Elected members	Michelle Baharier	Elected Member
	Sarah Clark	Elected Member
	Stephanie Correia	Elected Member
	Les Elliot	Elected Member
	Asanga Fernando	Elected Member (Staff)
	Stephen Hill	Elected Member
	Caroline Hough	Elected Member
	Jaya Kathrecha	Elected Member
	John Muldoon	Elected Member
	Dele Olajide	Elected Member (Staff)
	Roger Oliver	Elected Member
	Gill Todd	Elected Member (Staff)
	Noel Urwin	Elected Member
Partner Organisation	Ian Creagh	Kings College London
	Dora Dixon-Fyle	Southwark Council
	Andrew Eyres	Lambeth PCT
	Rachel Heywood	Lambeth Council
	Jan Oliver	Guys and St Thomas Hospitals FT
	Crada Onuegbu	Lewisham Council
IN ATTENDANCE	Martin Baggaley	Medical Director
	Alison Baker	PA to Chair
	Stuart Bell	Chief Executive
	Charles Bland	Non Executive Director
	Patricia Connell-Julien	Non Executive Director
	Robert Coomber	Non Executive Director
	Gus Heafield	Director of Finance
	Kumar Jacob	Non Executive Director
	Prof Robert Lechler	Executive Director, Kings Health Partners
	Jill Lockett	Service Director, B&DP CAG
	Prof Hilary McCallion	Director of Nursing and Education
	Paul Mitchell	Trust Secretary
	Louise Norris	Director of Human Resources
	Elizabeth Ozigi	Member
	Zoe Reed	Director of Strategy & Business Development
	Gabrielle Richards	Head of Occupational Therapy
	Carol Stevenson	Membership Officer
APOLOGIES	Derrick Bentley	Elected Member
	Sophie Corlett	MIND
	Polly de Blank	Elected Member
	Christopher Scanlon	Elected Member (Staff)
	Tim Smart	Kings College Hospital FT

Ref	Issue	Who	When
MC 11/28	<p>INTRODUCTION</p> <p>Madeliene Long welcomed everyone to the meeting.</p>		
MC 11/29	<p>DECLARATIONS OF INTEREST</p> <p>Standing declarations of interest were taken.</p>		
MC 11/30	<p>MINUTES OF PREVIOUS MEETING - MEMBERS' COUNCIL</p> <p>The minutes of the meeting held on 9th June 2011 were AGREED as an accurate record.</p> <p>Matters Arising:</p> <p>It was noted that the workforce presentation would be made to the December Members' Council meeting.</p>	LN	
MC 11/31	<p>KHP PRESENTATION</p> <p>Robert Lechler gave a presentation entitled 'Realising the KHP Dividend'. He highlighted:</p> <ul style="list-style-type: none"> • Progress made by the Clinical Academic Groups (CAGs) in the accreditation process. • Recent examples of the strength of research across KHP. • The development of cross-CAG working via integrated programmes. • The increasing integration of mental and physical health care. • The development of an education academy. <p>Discussion took place on:</p> <ul style="list-style-type: none"> • How the accreditation process worked. • Referrals for unexplained medical symptoms. • Community engagement with KHP. • Public involvement in research. • Engagement with local GPs. 		
MC 11/32	<p>ELECTIONS</p> <p>Paul Mitchell reported that there had been 25 enquiries to fill vacancies on the Members' Council. He reminded those present that the closing date was 5pm on Friday 16th September 2011.</p>		

<p>MC 11/33</p>	<p>WORKING GROUPS</p> <p>Annual Plan Noel Urwin reported that the group had been in discussion with Zoe Reed and Gus Heafield regarding the development of the 2012/13 business plan and a schedule of further meetings had been arranged.</p> <p>Bids Steering Group Gill Todd reported that the group have been working on advertising the bids scheme and on evaluating the successful bids.</p> <p>Membership and Communications Paul Mitchell reported that the main focus has been on the forthcoming elections and ensuring that they were contested. Caroline Hough reported that the group were also working on the 'Offer' to members.</p> <p>Quality Steve Hill reported that a presentation on the administration of the Mental Health Act would be made at the next meeting. Steve Hill confirmed that he would be standing down temporarily as chair until the end of the year. Noel Urwin had offered to cover the role in the meantime.</p>	<p>CS</p>	<p>28/9</p>
<p>MC 11/34</p>	<p>CHIEF EXECUTIVE'S REPORT</p> <p>Stuart Bell presented his report and highlighted:</p> <ul style="list-style-type: none"> • Recent disturbances The disruption to services in Croydon. The impact on service users, especially those who have come from areas of the world endangered by civil unrest. • BRC Successful bid for funding for the mental health Biomedical Research Centre. • CQC visits Following the CQC's planned visit to the Ladywell Unit, on 29th March 2011, the Trust had been asked to take action in relation to three moderate and two minor concerns relating to regulations of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010. In the light of this, the Trust's governance risk rating with Monitor will be Amber-Red. Monitor will remove the service performance points score upon confirmation from the CQC that their concerns have 		

	<p>been lifted and that the Trust has met the requirements of the compliance actions.</p> <ul style="list-style-type: none"> Honorary fellowships King's College London had awarded SLaM's Chair, Madeliene Long, an Honorary Fellowship on Friday, 1st July by the Trust's key academic partner. This award was particularly fitting given Madeliene's central role in chairing King's Health Partners through the national accreditation process. <p>Stuart had also been privileged to be awarded an Honorary Fellowship by the Royal College of Psychiatrists.</p> <ul style="list-style-type: none"> 		
<p>MC 11/35</p>	<p>NEXT MEETING</p> <p>Thursday, 15th December 2011 at 5.00pm in the Boardroom, Maudsley hospital.</p>		

CMS / PNJM / September 2011

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 13th September 2011

Name of Report: Report of joint meeting between the Members' Council and the Board of Directors

Author: Paul Mitchell, Trust Secretary

Presented by: Madeliene Long, Chair

Purpose of the report:

To update the Members' Council on current issues.

1. Report from the Joint meeting of the Members' Council and Board of Directors

1.1 Review of 2011

Paul Mitchell, highlighted Members' Council activity over the past year:

Elections and appointments

- Re-appointment of the Chair
- Re-appointment of one Non Executive Director
- Election of a Vice Chair
- Elections 2011 – 4 contested elections, 18 candidates

Governance, Planning and Compliance

- Input to Trust Annual Plan
- Input to the Trust's quality report
- Development of sub groups for annual plan development, quality and membership development
- Continued participation in joint governors meetings

Membership development

- Definition of the "offer"
- Presence at events
- Election planning
- Membership target (12,000 by March 2012)

Quality

- Input to the Trust Quality report, production of statement
- Briefing on reduction of violence and aggression
- Discussion on the Mental Health Act administration

Bids programme 2011

- Launched at event at Prospero House in June 2010
- Refinement of programme for 2011
- More bids, higher quality
- Quoted as an example of best practice by Monitor

1.2 Table work

Three questions were considered and the top three items were fed back:

What went well for the Members' Council in 2011?

- Development of CAGs
- Service User involvement in CAGs
- BRC dementia funding
- Agenda planning for meetings of the Members' Council
- Good speakers for meetings of the Members' Council
- Carers' event
- Annual Public Meeting
- Joint Board of Governors meetings
- Development of Working Groups
- Contested Elections
- Continuation of the Bids Programme
- Survival, despite reduction in funding
- Integration with KHP – stronger role in working with acute services
- Continuation of the improving relationship between the Members' Council and the Board

What could be improved?

- Local connections in Boroughs
- Information / communications with service users, public
- Engagement with GPs and community pharmacies
- Involvement with Health and Wellbeing boards
- Better understanding of financial pressures
- Membership / Members' Council involvement in KHP developments

Priorities for 2012

- Greater involvement of Members' Council and members in future direction of KHP
- Continue to develop links with all stakeholders particularly commissioners
- Improve communication with service users and carers
- Press for completion of crisis pathways
- Members' Council understanding of the roll out of PbR
- Continuation of the Bids Programme
- Support more user's involvement in clinical trials
- Awareness of support to staff during challenging times
- Introduce 15 minutes Q&A at the start of Members' Council meetings
- Greater understanding of the primary / secondary interface relating to direct care in the community
- Clarity of relationship of sub-groups with the governance of the Trust

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 13th September 2011

Name of Report: Report of annual planning working group

Author: Paul Mitchell, Trust Secretary

Presented by: Madeliene Long, Chair

Purpose of the report:

To update the Members' Council on current issues.

1. Members Council – Strategy/Planning sub group

This group met with Zoe Reed, Kay Harwood and Paul Mitchell on 6th December. Discussion focussed on the first draft Strengths, Weaknesses, Opportunities and Threats (SWOT) analysis and the emerging themes which were emanating from the discussions and workshops with CAGs and Directorates. These themes covered:

- Development of Clinical Academic Groups and care pathways
- Potential market opportunities
- Significant reduction in healthcare funding over the next few years linked to the greater flexibility in the application of key resources whilst constantly improving quality
- Developing a co-production approach so as to enable people to take more responsibility for prevention of ill health
- The increasing significance of the mental health component in physical health care
- Articulation of the totality of healthcare

2. Members role in annual plan development

For the first time steps have been taken to involve the wider membership in the development of the next annual plan. Two meetings were arranged to which members of the Trust were invited to attend.

28th November 2011

Fairfield Club, 5.00 to 7.00pm

Key points raised were:

- Flexibility of staffing should also entail greater responsiveness to service users
- Prevention / early intervention is critical
- Need for greater consistency of service across SLaM, particularly sharing of good practice
- Improve communication between the hospital and community teams.
- Increase meaningful activities on wards, particularly at weekends.
- The block contract is very restrictive on personalisation.
- Assess the establishment of Sotira safe houses
- Establish a 'Croydon Living Well'
- Embed the recovery model in clinical services
- Biomedical research does not mean more medication, for example the use of brain scans in early diagnosis of Alzheimer's disease.
- How to manage under performing staff

7th December 2011

Peckham Library, 5.30 to 7.30pm

Key points raised were:

- Greater integration of services between primary and secondary care
- Treat service users as guests in a safe and humane environment
- Better use of crisis lines
- Drop in services should have cross Borough access
- More meaningful activities on acute wards
- Closer liaison with the London Ambulance Service

Paul Mitchell
Trust Secretary
December 2011

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 15th December 2011

Name of Report: Report of Membership Development and Communications group activity

Author: Paul Mitchell, Trust Secretary

Presented by: Polly de Blank

Purpose of the report:

- To update the Members' Council on current issues.
- To note the activities of the group via the attached action tracker

**MEMBERSHIP AND COMMUNICATIONS GROUP
ACTION TRACKER – NOVEMBER 2011**

ACTION NOTES SUMMARY	MEETING	ACTION	WHEN	RAG	PROGRESS
Terms of reference 1. Examples of other FT terms of reference obtained for Ashford & St. Peters FT and Guy's & St Thomas' FT. These will be circulated to the group for comments and finalisation at the next meeting.	Feb 11	PM	May 11		Terms of reference agreed at May meeting.
Membership Offer 1. Discuss and clarify the "offer" at the next meeting. 2. Consider two/three questions for consideration at the next Members Council meeting. Produce questionnaire (1/3 rd A4 or postcard size). 3. Circulate and collect answers at Members' Council meeting. 4. A final draft would be produced and circulated. 5. Further work required on the membership offer for public members.	Feb 11 Nov 11	PM PM PM CS PdB	May 11		Done Done Done Done
Diary of events 1. Produce and maintain a diary of forthcoming events and feature on the SLaM members' site. 2. Open day at Maudsley summer 2012 with jerk chicken BBQ with emphasis on inviting BME/ young persons groups	Feb 11	CS PM	O/G		Ongoing
Public areas 1. Produce a list of business managers responsible for maintaining the public areas 2. Consider arranging visits to some areas (Madeliene?)	Mar 11 Nov 11	CS	Sep 11		Ongoing

Use of acronyms 1. Take forward suggestion that acronyms should appear in full in first mention of any paper distributed through SLAM.		CH	O/G		Work in progress
Election planning 1. Agree timetable and recommend for approval to the Members' council. 2. Key Performance Indicators were agreed as filling of all seats and contested elections in all local service user, staff seats. 3. Posters to be preapproved by working group before printing/ distribution. 4. New posters detailing the offer to be distributed. 5. Approach PPI re elections.	May 11	PM PM DC DC DC	Sep 11		Agreed at June meeting All apart from national
Events 1. The Trust had booked a stall at the Lambeth Country Fair for displaying membership information. Additional stalls featuring mental health wellbeing and addiction services were adjacent to the membership stall. 2. Use last year's suggestions of activities for 2012 summer events (see minutes of 1/3/11)	July 11	PM PM	Jul 11		Attended on both days, 60 new members signed up.
Armchair advisors 1. To be endorsed by the membership.	Sep 11	PP	Dec 11		

Forward Planning 1. Induction pack and session to all newly elected members to be arranged for December. 2. Buddy System for newly elected members to be announced in September. 3. Monthly content for Black Mental Health ezine with 30,000 distribution list. 4. Newsletter to SLaM's distribution list. 5. Produce attendance demographics for APM. 6. Forward planning agendas for 2012. 7. Recruit all members of Institute of Psychiatry. 8. Presentation in Kent to recruit national users. 9. Flesh out vacancies and send to all Members' Council three months before next elections.	Sep 11 Nov 11	PM PM DC DC DC PM/ PDB PM PM/DC PM		Date confirmed.
Display membership information 1. Use of waiting rooms and out patient letters to boost membership.	Mar 11	CS	Dec 11	On work programme for membership officer.
Annual Report 1. Ensure full Membership report is included in 2012 annual plan including the offer and KPIs for 2012/2013	Sep 11		Apr 12	
Long term targets 1. Initial discussion held, place on forward planner once definition of membership is clarified. ¼ of all service users? 2. Membership development officer (to be recruited)	Mar 11	PM	Dec 11	Follow up in 2012.

<p>Partners The following groups are to be approached and offered presentation of advantages of joining SLAM/ distribute marketing material to:</p> <ol style="list-style-type: none"> 1. Carers Hub in Streatham 2. Local Council resources – Lambeth Link 3. Carers UK 4. Princes Carers Group in Southwark 5. Maroon Project, Peckham Rd 6. Other Community Groups 7. All future election publicity to be signed off by group before distribution 8. Patient and Public Information 9. Service User Involvement and Education 10. Involvement Register 	July 11		Sep 11		
<p>Talks/seminars 1. Develop a programme in association with the Institute of Psychiatry.</p>	Mar 11	PM/CS	Dec 11		Programme to be developed.
<p>Attendees at future meetings</p> <ul style="list-style-type: none"> o Professor Tom Craig o SUITE, PPI o Armchair Advisors such as Paul Patterson keen to come and present 	July 11		O/G		On forward planner
<p>Elections 2011</p> <ol style="list-style-type: none"> 1. Dan Charlton to contact councillor from Staplehurst. 2. Confirm how many members we have in Kent. 3. By-election to be held in New Year (staff). 4. Future results should be announced to the membership group before going public. 	Nov 11	DC CS PM PM			

Schedule 1. Add a 'When' column 2. Use a RAG classification (red/amber/green coding)	Nov 11	CS PM	Nov 11		Done Done
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Note: Completed actions will be reported to the next Membership and Communications Group meeting and then removed from the Action Tracker

RAG classification	Description
Green	Completed / on schedule
Amber	Progress made but behind schedule
Red	Minimal progress

PNJM/November 2011

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 15th December 2011

Name of Report: Report of Quality group activity

Author: Paul Mitchell, Trust Secretary

Presented by: Steve Hill/Noel Urwin

Purpose of the report:

- To update the Members' Council on current issues.
- To note the recent discussion on Mental Health Act administration.
- To note the activities of the group via the attached action tracker.

**MEMBERS' COUNCIL QUALITY GROUP
ACTION TRACKER – NOVEMBER 2011**

ACTION NOTES SUMMARY	MEETING	ACTION	WHEN	R A G	PROGRESS
<p>QUALITY REPORT 2010</p> <p>Include data on nurses' training / medicines awareness</p> <p>Include PCTs in circulation of Draft</p>	May '10	CB CB	May '10 20/5/10	█	Done Done
<p>QUALITY REPORT TO BOARD / HEATMAP</p> <p>Circulate to group monthly</p>	April '11	CB/CS			█
<p>QUALITY REPORT 2011</p> <p>Quality Priorities Circulate draft report</p> <p>Quality Report Clarify importance of LINKs responding in a timely manner</p> <p>Group to write a report (draft statement) to accompany the Quality Report. 'Prevention of Violence and Aggression' will be the 'third item' the Members' Council asks the auditor to examine.</p> <p>Circulate Quality report to whole Members' Council ahead of next meeting (confirm with Stuart Bell)</p> <p>Detailed amendments to report: Include data on public participation in research trials if available. Explain absent data in 3.4 items 1, 2 and 3. Clarify 3.4 item 6 (personalisation) MHA admissions (3.5) – ask for input from Kay Burton. National benchmark / annual target figures (4.1 and 4.4) Ask Productives team to look at violence data. Clarify difference between populations for the two years (4.3)</p> <p>Accessible version of Quality Report (and other key reports eg Annual Report) should be published by Trust. Discuss with Dan Charlton.</p> <p>Discuss with Harriet Hall / Charles Bland</p>	<p>April '11</p> <p>May '11</p> <p>May '11</p> <p>May '11</p> <p>May '11</p> <p>Aug '11</p> <p>Nov '11</p>	<p>CB</p> <p>CB</p> <p>SH</p> <p>CB/CS</p> <p>CB</p> <p></p> <p>NU</p>	<p>10/5/11</p> <p></p> <p>1/6/11</p> <p></p> <p></p> <p></p> <p>Feb '12</p>	█ █	

Report to Members' Council.	Aug '11	SH	13/9/11		
QUALITY BENCHMARKING					
Circulate data benchmarked by NHS London to group.	Aug '11	CB/CS			Remove
Ask Kay Burton if she is aware of any data. Steve Hill to forward any data he can find.	Nov '11	CB SH	Feb'12		
QUALITY STRATEGY					
Circulate Strategy paper being prepared by Board to Quality subcommittee.	Aug '11	CB/CS			Done
MENTAL HEALTH ACT					
Trust-wide group (chair Patricia Connell-Julian) is looking at impact of practices – circulate report.	Aug '11	CB/CS			
Prepare questions for Kay Burton and Trust-wide group. Circulate before next meeting.	Nov '11	All CS	Jan '12 Feb '12		
INVITE TO FUTURE MEETINGS					
Professor MacDonald	May '10	CB/SH	June '10		Done
Kay Burton	May '11	CB	Aug '11		Done
Kay Burton / Patricia Connell-Julian to speak about MHA	Aug '11	CB	Nov '11		Done
Ray Johanssen-Chapman (Patient Survey)	Nov '11	CB			
ADMINISTRATION					
Plan next round of meetings	Nov '11	SH/CB	Jan '12		

Note: Completed actions will be reported to the next Quality Group meeting and then removed from the Action Tracker

RAG classification	Description
Green	Completed / on schedule
Amber	Progress made but behind schedule
Red	Minimal progress

CMS / November 2011

MEMBERS' COUNCIL – SUMMARY REPORT

Date of meeting: 15th December 2011

Name of Report: Chief Executive's report

Author: Paul Mitchell, Trust Secretary

Presented by: Stuart Bell, Chief Executive

Purpose of the report:

To update the Members' Council on Trust and national issues.

Chief Executive's Report

December 2011

Health and Social Care Bill

The House of Lords has voted through the Government's Health and Social Care Bill on second reading. Lord Owen's amendment to set up a special committee to examine the proposals for changes to the duty of the Secretary of State was voted down. The bill is now passing to the committee stage where Lords are reviewing the legislation line by line.

The NHS Operating Framework

The Operating Framework for the NHS in England 2012/13 has been published. It outlines the business and planning arrangements for the NHS and sets out the national priorities for next year.

The Framework sets the quality of care for older people as the top priority for NHS in 2012/13 and outlines four key themes for all NHS organisations:

- Putting patients at the centre of decision making in preparing for an outcomes approach to service delivery
- Completion of the last year transition to the new system, building the capacity of emerging clinical commissioning groups (CCGs) and supporting the establishment of Health and Wellbeing Boards
- Increasing the pace of delivery of the quality, innovation, prevention and productivity (QIPP) challenge
- Maintaining a strong grip on service and financial performance, ensuring 18 weeks right to treatment is met

The Government's priorities for this year's framework are:

- The quality of care for older people
- The need to maintain strong financial performance and service quality, including meeting the eighteen weeks target
- The need to create the foundations for sustainable delivery against the QIPP challenges
- The need to complete the transition to the new delivery system for the NHS

The headline points from the framework are:

- Efficiency of 4% for 2012/13
- Readmissions policy still in place but implementation to be reviewed
- Introduction of mandated mental health currencies
- 18 weeks referral to treatment time target given renewed emphasis
- Renewed focus on 95% accident and emergency four hour target

NHS Outcomes Framework

A new NHS Outcomes Framework has been published setting out the broad outcome headings against which performance will be judged. They include:

- Reducing premature death in people with serious mental illness
- Reducing premature death in people with learning disabilities
- Health-related quality of life for carers
- Employment of people with mental illness

- Enhancing quality of life for people with dementia
- Patient experience of community mental health services
- Incidence of medication errors causing serious harm
- Incidence of healthcare acquired infection

2. Trust issues

Ministerial visit

Care Services Minister Paul Burstow visited the Maudsley Hospital on 25th October as the Government announced £32 million nationally for psychological therapies for children and young people with mental health problems.

The Minister spent his morning at the Michael Rutter Centre. He spoke to staff and young people from South London who have first hand experience of the psychological therapies, including talking therapies, that the Government hope to encourage through their funding.

Psychological therapies have successfully helped adults with mental health problems. SLaM has been at the forefront of developing and delivering similar services for children and young people. The £32 million investment will go towards the development of psychological therapies tailored to meet the needs of children and young people.

Expert Mental Health advice to commissioners

Following a meeting of Chairs and Chief Executives of London mental health trusts with NHS London, we are bringing forward proposals to develop a source of expert advice on mental health for commissioners. A leading role will be played by the KHP Health Policy and Evaluation Institute led by Professor Graham Thornicroft, but the aim is to draw on expertise from across London. The initial proposal will be made to NHS London this month, but there are likely to be further stages beyond that.

Monitor Q2 review

The Trust has been informed by Monitor that their analysis of our Q2 return is now complete. Based on this work, the Trust's current ratings are:

- Financial risk rating - 3
- Governance risk rating - Amber-Red

The Trust has been assigned an Amber-Red governance risk rating for Q2 which reflects that CQC has applied compliance actions regarding health care provision by the Trust following recent visits.

Industrial action

On 30th November the Trust was affected by national industrial action in relation to the dispute over public sector pensions. Following detailed negotiations with unions at national and local level we were able to ensure that all of the Trust's inpatient services and emergency functions were able to operate safely and effectively. I would like to thank Louise Norris, Director of HR and OD for the considerable work she put into making sure that patient care was not compromised on this occasion.

Trust conference

The trust Conference was held on 29th November: the theme was "Shaping the Future". As always the senior leaders of the organisation received a range of high quality presentations as well as a chance to discuss with colleagues issues of current interest. Subjects included:

- SLaM's Creative Arts Strategy
- Service User Consultation

- Global Approaches to supply chain management
- Whole Systems management - Local Approaches
- The next phase of the Biomedical Research Centre for Mental Health and Unit for Dementia.
- Developing SLaM's Strategy
- Achieving Workforce Flexibility
- Implementing Recovery in organizations
- Patient Experience Results

SLaM awards

The Biomedical Research Centre for Mental Health, based on the Maudsley Hospital site, was Highly Commended at Tuesday's Health Service Journal awards for developing a brain scan that can detect the early signs of Alzheimer's disease. The commendation came in the Improving Care with Technology category.

SLaM's 'Crisis Helpline Evaluation' was a winner at this year's Health Quality Improvement Partnership (HQIP) National Audit Awards - taking first place in the Patient and Public Involvement category.

The audit sought to identify, explain and improve on the reasons for SLaM's low score in previous CQC National Patient Surveys for Crisis Care. For example in 2010 only 40% of respondents said they had the number of a NHS mental health service that they can phone out of office hours.

NHSLA accreditation

As previously reported the Trust is applying to be accredited at NHSLA level 3. This is the top level of accreditation and requires the Trust to demonstrate that it is monitoring the effectiveness of its policies. The formal assessment will be made on 15th and 16th December 2011.

Lewisham Community Options Service

In March 2011 NHS Lewisham and the London Borough of Lewisham following discussions with the Trust identified the Lewisham Community Options Service (COS) which includes Network Arts as part of its QIPP savings plans for 2011 – 2012. A representative made a brief speech to our Annual Public Meeting in September. The Trust will monitor the progress and outcomes of changes via the monthly contract meetings with the PCT/LA.

Changes to MHOAD inpatient configuration

The 2011/12 Annual Plan set out the MHOAD CAG proposals to reflect lower levels of occupancy of acute inpatient beds by reducing capacity by one ward as part of their plans to improve cost improvement. As part of these proposals there would be reinvestment of £400,000 in innovative new models of home treatment for older people in Lambeth and Southwark to provide comprehensive care to older people at risk of developing an acute mental illness who might otherwise require hospital admission, and also improved staffing in the remaining acute inpatient units. In view of the current financial situation in the CAG these plans are now being brought forward with the intention to commence in February 2012. Detailed consultations with patients, staff and stakeholders have now commenced.

SLaM in top 10% of energy efficient Trusts

SLaM has been ranked in the top ten per cent of NHS Trusts in the first ever Energy Efficiency Performance League Table.

Over 150 NHS Trusts took part in the Environment Agency's scheme which required 2,103 large organisations, that use more than 6,000MWh electricity per year, to measure and report on their carbon emissions.

SLaM has reduced its carbon footprint by 22 per cent over the last three years. A number of initiatives have contributed to this including converting the boilers at Maudsley Hospital from oil to gas and an ongoing awareness campaign to encourage staff to think about energy efficiency.

Stuart Bell
Chief Executive
December 2011

Z / MC / meeting 2011 12 15 / Chief Exec report Dec 11

MEMBERS' COUNCIL SCHEDULE OF MEETINGS 2012

Month	Date	Meeting	Venue	Time
January	10 th	Membership & Communications	Maudsley Board room	4.00pm
	17 th	Annual Plan and Strategy Group	Maudsley Board room	5.30pm
	24 th	Board of Directors	Maudsley Board room	3.00pm
	25 th	Bids Steering Group	HQ meeting room	4.00pm
February	16 th	Agenda Planning Group	HQ meeting room	10.00am
	21 st	Quality Group	111 Denmark Hill	5.00pm
	28 th	Board of Directors	Maudsley Board room	3.00pm
	29 th	Bids Steering Group	HQ meeting room	4.00pm
March	6 th	Membership & Communications	HQ meeting room	4.00pm
	7 th	Annual Plan and Strategy Group	HQ meeting room	5.30pm
	8 th	Members' Council	Maudsley Board room	5.00pm
	20 th	Board of Directors	Maudsley Board room	3.00pm
	28 th	Bids Steering Group	HQ meeting room	4.00pm
April	19 th	Annual Plan and Strategy Group	Maudsley Board room	5.30pm
	24 th	Board of Directors	Maudsley Board room	3.00pm
	25 th	Bids Steering Group	HQ meeting room	4.00pm
May	1 st	Membership & Communications	HQ meeting room	4.00pm
	15 th	Quality Group	111 Denmark Hill	5.00pm
	17 th	Agenda Planning Group	TBA	10.00am
	22 nd	Board of Directors	Maudsley Board room	3.00pm
	24 th	Annual Plan and Strategy Group	Maudsley Board room	5.30pm
	30 th	Bids Steering Group	HQ meeting room	4.00pm
June	7 th	Members' Council	Maudsley Board room	5.00pm
	26 th	Board of Directors	Maudsley Board room	3.00pm
	27 th	Bids Steering Group	HQ meeting room	4.00pm
July	3 rd	Membership & Communications	HQ meeting room	4.00pm
	24 th	Board of Directors	Maudsley Board room	3.00pm
	25 th	Bids Steering Group	HQ meeting room	4.00pm
August	21 st	Quality Group	111 Denmark Hill	5.00pm
	16 th	Agenda Planning Group	HQ meeting room	10.00am
	29 th	Bids Steering Group	HQ meeting room	4.00pm
September	4 th	Membership & Communications	HQ meeting room	4.00pm
	11 th	Board of Directors	Glaziers Hall	
	11 th	Members' Council	Glaziers Hall	3.00pm
	11 th	APM	Glaziers Hall	5.30pm
	26 th	Bids Steering Group	HQ meeting room	4.00pm
October		Joint Board / Members Council		12.30pm

	30 th	Board of Directors	Maudsley Board room	3.00pm
	31 st	Bids Steering Group	HQ meeting room	4.00pm
November	6 th	Membership & Communications	HQ meeting room	4.00pm
	15 th	Agenda Planning Group	HQ meeting room	10.00am
	20 th	Quality Group	111 Denmark Hill	5.00pm
	27 th	Board of Directors	Maudsley Board room	3.00pm
	28 th	Bids Steering Group	HQ meeting room	4.00pm
December	11 th	Board of Directors	Maudsley Board room	3.00pm
	13 th	Members' Council	Maudsley Board room	5.00pm
	TBA	Bids Steering Group	HQ meeting room	4.00pm