

**A MEETING OF THE COUNCIL OF GOVERNORS OF
THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST
WILL BE HELD ON THURSDAY, 12 JUNE 2014 AT 5:00 PM
IN THE CONNECT ROOM, LOWER GROUND FLOOR, MAUDSLEY LEARNING CENTRE**

AGENDA

- 1 Welcomes, introductions and apologies for absence.
- 2 To receive any declarations of interest.
- 3 Questions and answers (10 minutes – see overleaf).

FOR DECISION

- 4 To agree the minutes of the Council of Governors meeting held on Thursday, 12 March 2014 and to note any matters arising. Attachment A
- 5 To receive an update from the Nominations Committee regarding the recruitment of a Non-Executive Director. Attachment B

FOR DISCUSSION

- 6 To consider the development of the Trust's five year strategy. Presentation
- 7 Trust Secretary's report Attachment C
- 8 To receive reports from the Council of Governors' Working Groups: Attachment D
 - Quality (Dr Tom Werner)
 - Annual Plan development (Angela Flood)
 - Bids Steering Group (Roger Oliver)
 - Membership Development and Communications (Dr Dele Olajide)

FOR INFORMATION

- 9 King's Health Partners update. Verbal
- 10 Chair's visits. Verbal
- 11 Chief Executive's and Directors' reports. Attachment E
- 12 Forward planner.
HR presentation - September
- 13 Any other urgent business.

14 To note future dates of meetings of the Council of Governors in 2014:

- 16th September 2014 at 3.30 pm
- 11th December 2014 at 5.00 pm

Please send apologies to Carol Stevenson telephone 020 3228 2441 or email membership@slam.nhs.uk

Item 3 - questions and answers

At the joint meeting between the Council of Governors and Board of Directors held in November 2011 it was agreed that a 10 minute slot would be made available for members of the Trust to submit questions related to services provided by the Trust. In order that a considered response can be made at the meeting, members are asked to submit any questions to the Paul Mitchell, Trust Secretary by 10.00 am on Monday, 9 June 2014.

These can be made by:

Post: Trust HQ, Maudsley hospital, Denmark Hill, SE5 8AZ

Telephone: 020 3228 5376

Email: paul.mitchell@slam.nhs.uk

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 th June 2014
Name of Report:	Minutes of the meeting held on 13 th March 2014
Author:	Paul Mitchell, Trust Secretary
Presented by:	Madeliene Long, Chair

Purpose of the report:

To agree the minutes and to note any matters arising.

MC/14/08 PPI – to agree two nominees to join EPIC.

**MINUTES OF THE MEETING OF THE COUNCIL OF GOVERNORS OF
THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST (SLaM)
HELD ON THURSDAY 13th MARCH 2014
AT THE MAUDSLEY LEARNING CENTRE**

PRESENT	Madeliene Long	Chair
Elected Governors	Chris Anderson Chris Collins Stephanie Correia Mark Ganderton Andrew Glyn Matthew McKenzie Nash Momori John Muldoon Dr Dele Olajide Roger Oliver Paul Paterson Noel Urwin Dr Tom Werner	Service user governor Service user governor Public governor Public governor Public governor Carer governor Service user governor Public governor Staff governor Carer governor Service user governor Public governor Staff governor
Appointed Governors	Andrew Bland Ian Creagh Rachel Heywood Dr Raj Mitra Girda Niles Tim Smart Paula Swann	Southwark Clinical Commissioning Group Kings College London (KCL) Lambeth Council Lambeth Clinical Commissioning Group Guys & St Thomas' Hospitals FT (GSTT) Kings College Hospital FT (KCH) Croydon Clinical Commissioning Group
In attendance	Dr Martin Baggaley Dr Neil Brimblecombe Bob Coomber Nick Dawe Harriet Hall Gus Heafield Dr Caroline Hough Olivia Howarth Kumar Jacob Ray Johannsen-Chapman Cllr Adam Kellett (for Cllr Margaret Mead) Dr Matthew Patrick Paul Mitchell Zoe Reed Gabrielle Richards Carol Stevenson	Medical Director Director of Nursing Non-Executive Director Chief Operating Officer Non-Executive Director Director of Finance Service user member Business Manager to the CEO office Non-Executive Director PPI Strategy Lead Croydon Council Chief Executive (CEO) Trust Secretary Director of Community and Organisation Head of Occupational Therapy Membership Officer
Apologies	Michelle Baharier Alistair Edwards Angela Flood Francis Keaney	Public governor Service user governor Carer governor Staff governor

Ref	Issue	Who
MC/ 14/01	<p>WELCOME</p> <p>Madeliene Long welcomed all those in attendance to the meeting of the Council of Governors.</p> <p>Dr Dele Olajide paid tribute to Polly de Blank, a past governor, who had died. A minute's silence was observed.</p>	
MC/ 14/02	<p>DECLARATIONS OF INTEREST</p> <p>It was noted that declarations of interest could be given at any time during the meeting.</p> <p>Dr Tom Werner declared an interest as director of Lets Be Well.</p>	
MC/ 14/03	<p>QUESTIONS AND ANSWERS</p> <p>No questions had been raised.</p>	
MC/ 14/04	<p>MINUTES OF THE MEETING OF 11TH SEPTEMBER 2013</p> <p>The minutes of the meeting of 12th December 2013 were AGREED to be a correct record.</p>	
MC/ 14/05	<p>NOMINATIONS COMMITTEE</p> <p>Madeliene Long reported that the Nominations Committee have met regarding the recruitment of up to two Non-Executive Directors. An interview panel had been convened for later in the month. If candidates were considered suitable for recommendation for appointment a special meeting of the Council of Governors will be convened for approval.</p> <p>It was noted that Ian Creagh has been appointed to the stakeholder vacancy on the Nominations Committee.</p>	PM
MC/ 14/06	<p>TRUST STRATEGY</p> <p>Matthew Patrick made a presentation on the development of the Trust strategy. This covered the context of current challenges; opportunities for future provision of care; the scale of the ambition for the future and the investment required to achieve this in terms of infrastructure, transformation and innovation.</p> <p>Discussion points:</p> <ul style="list-style-type: none"> • Q - How do Croydon and Lewisham residents, where the acute hospitals are not part of King's Health Partners (KHP), benefit from the Academic Health Sciences Centre (AHSC)? <p>A – Matthew Patrick is already in discussions with University Hospital Croydon (UHC) on this issue. SLaM were already influencing the running of the A&E</p>	

	<p>department. A similar situation exists for Lewisham University Hospital (LUH).</p> <ul style="list-style-type: none"> Q - There is an assumption that need will reduce, what is the risk that this will not happen? A – This is a risk but will be built into the modelling of future services. It is essential to discuss with commissioners to stabilise the overall health care system. 	
<p>MC/ 14/07</p>	<p>ESTATES STRATEGY</p> <p>Nick Dawe gave a presentation on the developing Estates strategy. In the short term, the priorities were safety and suitability of accommodation and decant space for improvement works.</p> <p>Approved projects were related to patient and staff safety such as the installation of a £6M alarm system which was 50% complete. Moves to better accommodation were also taking place such as the Westways move to Bethlem Royal Hospital (BRH) site.</p> <p>In the three to five year timeframe there would be more developments of hubs in the community as a result of reduced inpatient services. These would need to be supported by improved IMT facilities.</p> <p>Discussion points:</p> <ul style="list-style-type: none"> Q - There are current issues in Lewisham/Ladywell, for example the garden is unfinished and cannot be used. A - The response to day to day operational issues is important and must be resolved speedily. Q - What are the long-term plans for the Ladywell Unit? A - These plans have not yet been discussed in detail at this stage. Q - Westways move – will there be a reduction in beds and will the rehabilitation flat be retained? A - It will be a like-for-like move so there will be no losses. Q - There is a shortage of office space at the Maudsley. A - The aim is to make better use of the site and IMT to ensure greater flexibility of working. <p>Madeliene Long summarised the discussion on the Estates Strategy by emphasising the value of having governors with a wide range of experience.</p>	
<p>MC/ 14/08</p>	<p>PUBLIC AND PATIENT INVOLVEMENT (PPI)</p> <p>Zoe Reed and Ray Johannsen-Chapman gave a presentation on proposed changes to PPI within SLaM. The plans included simplifying the payment rates; limiting hours of those on the involvement register to 30 hours/month; encouraging service users to move on after 2 years and the creation of a flatter, more transparent governance structure which also includes staff. The new governance structure would be headed by Zoe Reed. The key intention was to open the register to more people.</p>	

	<p>Discussion points:</p> <ul style="list-style-type: none"> • Is there a PPI network covering KCH, GSTT, UHC and LUH? <ul style="list-style-type: none"> ○ A KHP PPI network will be developed. • Are the PPI plans finalised or is there scope for further discussion? <ul style="list-style-type: none"> ○ There is a strong recommendation to proceed. ○ Further comments from governors would be welcomed. ○ Review in 1 year. • Can governors meet to discuss this? <ul style="list-style-type: none"> ○ Service users will be appointed in the governance structure. ○ The final paper will go to Board. ○ Zoe Reed would welcome the opportunity to meet with governors. • People on the Involvement Register should be required to be SLaM members. <ul style="list-style-type: none"> ○ Agreed. • Advisory group membership needs more carer involvement. <ul style="list-style-type: none"> ○ Agreed. • Is there a mechanism to support people who are affected by these changes? <ul style="list-style-type: none"> ○ Very few people will be negatively affected. ○ Those concerned will receive a letter including three months' notice of any changes. • How will the 30 hour rule be implemented where a training programme needs to be completed? <ul style="list-style-type: none"> ○ Programmes will be supported to completion once started. 	ZR/PM
<p>MC/ 14/09</p>	<p>TRUST SECRETARY'S REPORT</p> <p>Paul Mitchell introduced his report.</p> <p>All governors are encouraged to join at least one working group.</p> <p>Observers would be welcomed at board meetings and sub-committees. This will be a topic for discussion at the next joint meeting of the Board and Council of Governors.</p>	PM
<p>MC/ 14/10</p>	<p>COUNCIL OF GOVERNORS' WORKING GROUPS</p> <p>Quality Group Tom Werner reported.</p> <ul style="list-style-type: none"> • Input into the Quality accounts was included from the joint stakeholder meeting. • Criteria for audit were examined – qualitative analysis of complaints monitoring was supported. • Involvement in PLACE visits • The proposal to observe Board sub-committees is welcomed. 	

	<p>Annual Plan Development Group Noel Urwin reported for Angela Flood.</p> <ul style="list-style-type: none"> This group is now properly constituted and welcomes stakeholder involvement. <p>Bids Steering Group Roger Oliver reported.</p> <ul style="list-style-type: none"> The Smile for Health scheme will be launched on 1st April. <p>Membership and Communications Group Dr Dele Olajide reported.</p> <ul style="list-style-type: none"> The priority was to increase the number of members who are service users / carers. A young members event was being planned for mid-July (Happy Heads Festival) Membership branding – new designs will be circulated for feedback. New governors are encouraged to keep actively engaged with working groups. 	OH CS
MC/ 14/11	<p>KINGS HEALTH PARTNERS UPDATE</p> <p>The new governance structure was circulated.</p> <p>The first meeting of the KHP Executive within the new structure will be on 19th March 2014.</p>	
MC/ 14/12	<p>CHAIR'S VISITS</p> <p>Madeliene reported that she had made a number of visits including Staplehurst, Lambeth, Ladywell Triage and Croydon Triage.</p>	
MC/ 14/13	<p>CHIEF EXECUTIVE'S REPORT</p> <p>Matthew Patrick referred to his report which included an update on national and trust issues.</p>	
MC/ 14/14	<p>ANY OTHER BUSINESS</p> <p>There was none</p>	
MC/ 14/15	<p>NEXT MEETING</p> <p>Thursday 12th June 2014 at 5.00pm in the Maudsley Learning Centre.</p>	

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 June 2014
Name of report:	Nominations Committee report
Author:	Paul Mitchell, Trust Secretary
Presented by:	Madeliene Long, Chair

Purpose of the report:

To update the Council of Governors regarding the appointment of two Non-Executive Directors and the replacement of another Non-Executive Director.

Nominations Committee update report June 2014

Non-Executive Directors appointments

The Council of Governors unanimously agreed at a recent special meeting the appointment of two Non-Executive Directors (NEDs) who will take up their appointments in mid-June for three year terms.

Lesley Calladine has been appointed as NED leading on Quality and Safety and Alan Downey will be the NED leading on Commercial Development.

Lesley is Vice President, Health and Safety, BP Ltd. She has considerable experience in the area of risk, safety and compliance and a track record of leading and supporting change, driving up safety and quality standards for businesses.

Alan is Chair of KPMG's Public Sector Practice. He brings a strong leadership track record and has advised major Whitehall departments on issues ranging from deficit reduction to reform of the criminal justice system.

At the same time Kumar Jacob and Harriet Hall are stepping down after serving for a number of years as NEDs. Kumar will also step down as Chair of the Maudsley Charity. They are both thanked for the huge contribution they have made to running of the organisation.

Steps are now being taken to find a replacement NED.

Paul Mitchell
Trust Secretary
June 2014

Attachment C

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 June 2014
Name of report:	Trust Secretary's report
Author:	Paul Mitchell, Trust Secretary
Presented by:	Paul Mitchell, Trust Secretary

Purpose of the report:

To update the Council of Governors regarding:

- Changes to the Council of Governors
- Membership of working groups

To agree recommendations regarding:

- Lead governor
- FT Constitution

1. Changes to the Council of Governors

Catherine McDonald did not stand again as a Councillor at the recent elections so will no longer be the stakeholder governor from Southwark Council. Catherine has been thanked for the contribution that she made to the Council of Governors. Southwark Council will make another nomination following the relevant meetings in June.

2. Membership of working groups

At the March CoG meeting it was agreed that all elected governors should attend at least one working group meeting. The following is a list of the updated arrangements.

Annual Plan Group

Chair	Angela Flood
Members	Mark Ganderton Alistair Edwards Chris Anderson Noel Urwin
Professional support	Head of Strategic Planning and Equality (Kay Harwood) Director of Organisation and Community (Zoe Reed)

Quality Group

Chair	Dr Tom Werner
Members	Chris Anderson Chris Collins Roger Oliver John Muldoon Iyoni Ranasinghe Angela Flood
Co-opted member	Les Elliot
Professional support Admin support	Associate Director Quality and Assurance (Cliff Bean) Carol Stevenson

Membership and Communications Group

Chair	Dr Dele Olajide
Members	Andy Glyn Rachel Heywood Matthew McKenzie Mark Ganderton
Professional support	Head of Communications (Sarah Crack)

7. FT Constitution

The FT Constitution will need to be amended to reflect changes in legislation. Discussions with legal advisers have already commenced. Final changes have to be agreed at the annual members' meeting in September. In the meantime it would be useful to re-establish the CoG Constitution Review group as a means of ensuring governor input to the review.

It is recommended that the Trust Secretary convenes a meeting of the Constitution Review group to work through any outstanding issues.

Paul Mitchell
Trust Secretary
June 2014

Attachment D

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 June 2014
Name of report:	Report from working groups
Author:	Carol Stevenson
Presented by:	Workgroup chairs

Purpose of the report:

To receive an update on the recent activity of the Working Groups:

- Quality
- Annual plan development
- Communications and membership
- Bids steering group

REPORT FROM WORKING GROUPS

1. Quality Group

Chair - Dr Tom Werner

The Quality Group met on Tuesday, 20th May 2014. The (final) draft of the Quality Account was discussed. A statement (below) was produced following the meeting for inclusion in the Quality Account.

Statement

The Council of Governors and we as members of the Quality group in particular, appreciate the opportunity to contribute to the development of Trust's Quality Account. The Governors are involved in identifying the quality priorities for 2014/15 and suggesting the local quality indicator for the assurance report. Several of our observations and suggestions have already been included the Account's final version which we reviewed. A group of governors and the lead governor will also be meeting with the External Auditors to obtain further independent view of the Account. The following comments are put forward as a perspective drawn on lived experiences of the governors with an intention to enhance the reported statistics.

1. Overall the Account is considered to be an informative and objective summary of the Trust's continuing efforts to deliver quality improvements in all of its services. It is impressive that the Trust achieved the majority of the set priorities given the enormous changes in the NHS commissioning landscape and the general socio-economic climate. The Account evidences the Trust's actions to prioritise the quality and safety of the service it provides.
2. The Account brings out the fundamental importance of good quality data. The governors acknowledged the complexities inherent in achieving robust quantifying data systems to evaluate the quality of care that is provided by the Trust to its service user and their carers and the local population. As governors we are aware of the importance of the data collection for the locally set Commissioning for Quality and Innovation (CQUIN) targets as well as for the Trust's licensing agreement and SLAM's own quality priorities. Among the governors, quantitative data collection is not equally accepted as means of describing quality of care. Therefore, we suggest that alternative forms of regular feedback are being considered to broaden the overall feedback base.
3. As governors we welcomed the invitation to influence the new quality priorities in collaboration the main stakeholders on an involvement day. Arising from this work, the Trust has confirmed four new quality priorities for development in 2014/15. Given the Trust's focus on health care provision, it is understandable that most quality priorities concern service-user-related targets. The Account includes quality measures relating to staff satisfaction, however, carers' experiences have not found their place into new quality priorities nor the main body of the Account. We suggest, to allow for separation in some of the interventions and evaluations offered to service users and carers.

4. The governors acknowledged the demonstrated successes in physical health monitoring on the inpatient wards addressing existing inequalities in health care provisions. Considering that many SLaM service users will be seeking physical health care in other King's Health Partners CAGs, the governors see an opportunity to integrate physical and mental health care in the upcoming years. Thus, instead of superimposing physical health aspects, they become part of the underlying fabric. In this context, the Quality Group is also awaiting the initiatives of valued based health care and commissioning which are championed within the partnership.
5. The newly opened Recovery College has been celebrated as an educational opportunity for service user, carers and staff alike. The governors have been observant of the interdependence of mental health and social care and the availability of suitable environments supporting wellbeing and recovery. Joint planning across organisations should ensure the availability of suitable accommodation and community resources. This is of similar importance as the targeted improvement of the inpatient health care environments the Trust provides. The governors recognise the value of peer support in both of these environments.
6. The Account illustrates how the changing and significantly increasing demands on the Trust's services can influence quality performance. With the introduced service innovations, the governors welcome the closer collaboration between mental health services and primary care. The governors hope that the on-going Board level review of quality parameter will assure that the already achieved high standard of health care is maintained for the service user, who will be more intensively supported by primary care providers. We are confident that the already existing structures to promoting public and patient involvement (EPIC) can further enhance this.

2. Planning and Strategy (previously Annual Plan and Strategy) group

Chair - Angela Flood

The Planning and Strategy group met on 15th April and 10th June. This provided an opportunity for an update and discussion on the development of the annual plan and strategic plan.

3. Communications and Membership group

Chair - Dr Dele Olajide

The group met on 14th May and discussed:

Plain English

- Plain English training will be available in-house in the next few months.

Membership discount scheme

- We now have a membership card design which reflects SLaM membership and can be used for member discounts.

Membership engagement

- We will be running a wellness day for young people on 26th July in the Maudsley Learning Centre, called Happy Heads.
- The group has also discussed the greater use of social media in engaging with our younger members.

4. Bids Steering Group

Chair - Roger Oliver

The group met on 5th June.

The current round of the bids scheme is called Smile for Health and launched on 8th April. By the end of May almost 200 expressions of interest had been received. Bids close on 4th July.

Surgeries have been held in each of the four boroughs with mixed attendance.

CS / May 2014

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 June 2014
Name of report:	Chief Executive's Report
Author:	Paul Mitchell, Trust Secretary
Presented by:	Dr Matthew Patrick, Chief Executive

Purpose of the report:

To receive an update report from the Chief Executive on national and Trust issues.

Chief Executive's Report

June 2014

1. National issues

NHS England warns of financial challenge ahead

NHS England has warned of an even more challenging financial year than 2013-14 in an overview of the sector's finances that revealed only one in four clinical commissioning groups have balanced plans. Board papers also pointed to "significant weaknesses" in its specialised commissioning budget. A report said a further risk to its finances was the very variable financial strength of CCGs – with end of year positions ranging from surpluses in excess of 8 per cent to deficits of over 5 per cent. The report warned that 2014-15 and the years to come would be even more challenging than the previous financial year.

These concerns have been echoed by Monitor, who have written to all Foundation Trusts offering them the opportunity to review their year 2 plans to make sure that these are not overly optimistic given the difficult nature of the financial environment.

Psychiatric patients to receive physical health checks

Mental health trusts are to be paid for carrying out assessments of the physical condition and lifestyle of psychiatric patients via a national CQUIN. NHS England says the scheme, which aims to cut the number of mental health patients who die from heart, liver and lung disease in particular, is the biggest initiative of its kind. The assessments will look at a variety of indicators including patients' diet, weight, blood pressure and whether they smoke. Hospital patients will be among the first to be checked, especially those on anti-psychotic drugs. NHS England estimate that mental health trusts could earn up to £200,000 from carrying out the checks.

Frimley Park hospital merger with Heatherwood and Wexham Park

Frimley Park Hospital's plans to merge with two neighbouring Berkshire hospitals took a major step forward recently. The Competition and Markets Authority (CMA), the government department responsible for strengthening business competition and preventing anti-competitive activities, approved Frimley Park's proposed merger with Heatherwood Hospital in Ascot and Wexham Park Hospital in Slough. If the plans progress this will be the first ever merger between Foundation Trusts.

The CMA examined evidence from Monitor, clinical commissioning groups (CCGs) from the new Trust's proposed catchment area in Surrey, Hampshire and Berkshire, and the Care Quality Commission before reaching its decision. Patients and patient groups were also consulted during the review process.

The investigation ruled a merger would not lead to a material reduction in the quality of services for patients or levels of competition between hospitals in the area, nor a loss of choice for patients, CCGs or the NHS.

Crisis care concordant

Emergency support for people in mental health crisis is set to see improvements across the country as part of a new agreement between police, mental health Trusts and paramedics. The agreement has been signed by more than 20 national organisations in a bid to drive up standards of care and cut the number of people detained inappropriately in police cells. SLaM is actively involved in work flowing from the concordat in that we are hosting the pilot of a new 'street triage' scheme. In my own role as chair of the London mental health strategic clinical network I am also overseeing the development of commissioning standards in relation to crisis and urgent care.

Number of children admitted to mental health wards 'rising'

More under 18s were cared for on adult mental health wards in the first eight months of 2013-14, than in the whole of the previous year, NHS figures show. The new data, compiled by the Health and Social Care Information Centre, found the trend towards fewer child admissions on adult wards in recent years had gone into reverse.

Implementing the new legal right for patients to choose any clinically appropriate provider of mental health services

This recently published document sets out guidance to help commissioners, GPs and providers implement, from 1 April 2014, the new legal right for patients to choose any clinically appropriate provider of mental health services upon referral for a patient's first outpatient appointment.

Enabling patients to make choices about their care is at the heart of NHS policy. Choice has a key role to play in improving quality and contributing to the delivery of better outcomes for patients. The NHS Constitution sets out patients' rights to make choices about the health care services they use, as well as to information to support their choices. Details are set out in the Handbook to the NHS Constitution and the NHS Choices Framework.

Since 1 April 2013, people with mental health conditions who have been referred for a first outpatient appointment have had a right to choose who treats them within the organisation providing their care and treatment. This means having a right to choose which team, led by a named healthcare professional, delivers their care and treatment. Currently, this right is limited to a mental health provider with which the patient's Clinical Commissioning Group (CCG) or NHS England has contracted.

From 1 April 2014, the legal right to choice in mental health is being extended to allow a patient to choose any clinically appropriate provider of mental health services for the patient's first outpatient appointment; and which team within that organisation provides the patient's care and treatment.

The right to choice will therefore no longer be limited to providers that have a contract with the CCG responsible for that patient. This is an important step both towards establishing 'parity of esteem', or equal status, between mental and physical health services in the NHS and towards improving access, personalising and improving both the quality of care that people receive and, ultimately, their health outcomes.

To put this extended right to choice into practice from 1 April 2014, all parts of the system - particularly commissioners, GPs and other NHS staff responsible for secondary care referrals, and providers of mental health services - need to have a clear and consistent understanding of what the new right means and what the choice 'offer' is across England, as well as have the necessary systems, processes and other arrangements in place to

make the new right work effectively in practice.

CQC to launch mental health crisis care inspections

The Care Quality Commission is planning a round of targeted inspections on services for people in mental health crisis. The organisations subject to inspections will be identified using new CQC data which reveals organisations lacking in sufficient health-based places of safety for people in crisis, particularly for children. CQC researchers identified 161 places of safety in England but found more than a third did not accept young people under the age of 16. This means 33 of 152 local authority areas lacked a single place of safety for children. This is not the position at SLaM where we have a policy for supporting young people under 18 when they are taken to a POS. The regulator said figures from the Association of Chief Police Officers relating to the number of children and young people under the age of 18 detained under Section 136 and taken to police custody would be used as part of the inspections. The full survey findings will be published by the CQC in the summer along with recommendations for stakeholders.

Monitor role in the future

The huge uncertainties facing NHS providers mean Monitor will have to focus less on “the numbers” in Trusts’ financial plans and more on their capability to deal with change, according to Monitor’s Chief Executive. Mounting financial pressures create a pressing need to accelerate transformation in the way in which care is provided and Monitor see themselves as having a major role to play in this. The regulator will in future put less emphasis on the long term financial projections and more on the capabilities of the organisations and their leaders, including individual leadership, strategic planning and operational performance improvement. Monitor would also have to be flexible in allowing FTs to move to different business models.

2. Trust issues

Integrated Care

In my role as lead KHP Executive for integrated care I have taken part in a number of meetings over the past month with local stakeholders including citizen groups, General Practice, CCGs, Local Authorities, the Southwark and Lambeth Integrated Care (SLIC) leadership group and Sponsor Board and SLIC providers as a group. These conversations have focused on how local providers can organise themselves to provide a whole system response to the challenge of improving the health and lives of local people within a contracting financial envelope.

Local people, General Practice and KHP, together with Social Care, will be key in organising this response. Mental health has much to contribute to these developments, in part because some 80% of our services are already delivered within community settings; but also because of the high levels of mental health comorbidity with long term physical conditions and the very high associated cost, both in terms of lives less lived and financially. I am hoping to bring a more substantial paper to the Board in the near future.

Black Mental Health UK & South London and Maudsley NHS Trust on treatment of black patients

On 13th May 2014 I met with Health Minister, Norman Lamb MP and Black Mental Health UK's (BMH UK) director Matilda MacAttram to talk about the concerns from BMH UK over the treatment received by people from the African/Caribbean community within mental health Trusts across London and beyond. We also discussed the work that is taking place to improve the community's confidence in our services in particular, and the very positive work that is taking place between SLaM and the Met Police.

The work of SLaM is of particular importance for Black Mental Health UK, given that we are responsible for the delivery of mental healthcare to the parts of London that are home to the largest numbers of people from the UK's African Caribbean communities living in England.

SLaM to be part of the world's most powerful life sciences cluster

King's Health Partners, UCL Partners and Imperial College Academic Health Science Centre have joined forces with Oxford & Cambridge to build what could become the world's most powerful life sciences cluster.

The Mayor of London, Boris Johnson, has launched Med City, a major new initiative backed by some of the country's senior academics and business people that will transform the London-Oxford-Cambridge life sciences sector. SLaM will be represented in this new organisation as part of King's Health Partners.

MedCity is modelled on the successful Tech City Investment Organisation. It is envisaged that the life sciences sector in the South East will come to match the crucial position of financial services in the national economy. It is tasked with attracting life sciences corporations large and small to the the three UK cities, facilitating collaboration between them and the UK academic research base, and reinforcing specialist infrastructure so that the region becomes one of the premier clusters for life science research, development, manufacturing and commercialisation.

MedCity has been established by the Mayor of London and King's Health Partners, Imperial College Academic Health Science Centre and UCLPartners with co-operation from the Universities of Cambridge and Oxford. The organisation is supported by an advisory board that includes leading life sciences figures in the UK alongside successful entrepreneurs as well as leading political, medical, charitable and business institutions.

Monitor risk ratings

Monitor have confirmed that their analysis of the Trust's Q3 returns have been completed and the Trusts current ratings are:

- Continuity of services – 3
- Governance – Green

Senior management team

In conjunction with the Chair and the Board I have completed the recruitment to all the director posts within the senior management team. Recent appointments have been:

Chief Operating Officer – Nick Dawe
Director of Human Resources – Louise Hall
Commercial director – Emma Buttrum

3. Congratulations

Bedlam

We are delighted that Bedlam, our four-part documentary series, has scooped a BAFTA television award.

The four-part documentary series SLaM made with Channel 4 and Garden Production was declared the winner of the 'best factual series' category at a prestigious ceremony at the Theatre Royal, Drury Lane, London.

Bedlam, a series about patients and staff at South London and Maudsley NHS Foundation Trust, fought off stiff competition to claim the award.

Maudsley Learning Centre

The Maudsley Learning and Events Centre has won a prestigious RIBA Regional Award for its innovative design.

The centre won the education category of the London regional section of the awards, which celebrate the best of British architecture. The centre was also shortlisted in several of the RIBA specialist awards categories with nominations for the Sustainability Award, Client of the Year and London Architect of the Year. It was also one of four final projects identified as achieving the highest level of architectural resolution, for London Building of the Year, selected from the 33 Regional Award winners.

The venue has already won a clutch of awards including a Brick Award 2013 – Best Education Building and Supreme Winner; ACA's Innovation in Partnering Awards – Highly Commended; listed as one of Sunday Telegraph's top five buildings of 2013 a winner of a Civic Trust Award 2014 and the Association of Civil Engineers has shortlisted the centre as best small project for their forthcoming awards.

3 Dimensions of Care for Diabetes team wins BMJ award

The 3 Dimensions of care For Diabetes (3DFD) team took home the Diabetes team of the Year award at the BMJ awards on Thursday 8 May. Professor Khalida Ismail, Consultant Psychiatrist in Diabetes, was part of the winning team

3DFD is a King's College Hospital based team that provides and integrates mental health and social interventions for people with poorly controlled diabetes who live in Lambeth and Southwark. The service is delivered at King's College Hospital and at Guy's and St Thomas' Hospitals, as well as in the community, to ensure the highest quality of integrated bio-psychosocial care.

3DFD has completed 2 consecutive pilot phases during which the components of the service has been refined and effectiveness demonstrated. It has received funding from NHS London, hospital charities (Guy's & St Thomas', King's College and Maudsley) and Lambeth and Southwark CCGs.

The programme has successfully improved diabetes control and the reduction of complications for patients by addressing the psychological and social barriers to diabetes self-management as well as delivering diabetes care. 3DFD has also led to improvements in unscheduled care, such as decreases in A&E attendances and hospital admissions.

Dr Peter Hindley, Consultant Psychiatrist in the CAMHS CAG, has been awarded a Certificate of Compassionate Practice by Eileen Stills, Chief Nurse at GSTT. The award recognises Peter's contribution to a prolonged piece of ward liaison work with a girl with very severe encephalitis. Peter is based at St Thomas Hospital as part of SLaM'S mental health liaison service.

Dr Oliver Howes has been given the Schizophrenia International Research Society's Rising Star Award. The award was presented on 7th April 2014 at the Society's Biennial Meeting in Florence, Italy. Dr Howes is a Reader and Group Leader in the Department of Psychosis Studies at the Institute of Psychiatry at King's. His research interests centre on the causes and treatment of psychosis. He is also a Consultant Psychiatrist at the Trust where, amongst other things, he runs a service for refractory psychoses.

Marathon runners – special thanks to the numerous staff from across King's Health Partners who raised funds for the three associated NHS charities via "Together We Can".

Dr Matthew Patrick
Chief Executive
June 2014

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