

**A MEETING OF THE COUNCIL OF GOVERNORS OF
THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST
WILL BE HELD ON THURSDAY, 12th DECEMBER 2013 AT 5:00 PM
IN THE PILOWSKY ROOM, MAUDSLEY LEARNING CENTRE**

(Please note there will be an opportunity for the Governors to meet informally from 4.30 pm prior to the meeting and also to join a seasonal social buffet following the meeting at 6.30 pm)

AGENDA

- 1 Welcomes, introductions and apologies for absence.
 - 2 To receive any declarations of interest.
 - 3 Questions and answers (10 minutes – see overleaf).
- FOR DECISION**
- 4 To agree the minutes of the Council of Governors meeting held on Thursday, 10th September 2013 and to note any matters arising. Attachment A
 - 5 To receive the recommendations from the Nominations Committee regarding: Attachment B
 - The recruitment of up to two Non Executive Directors
 - The re-appointment of a Non Executive Director
 - The extension of the term of a Non Executive Director
 - The appraisal of the Chair
- FOR DISCUSSION**
- 6 To review the recent GovernWell training and SLAM induction. Attachment C
 - 7 To receive the report of the joint meeting between the Council of Governors and the Board of Directors. Attachment D
 - 8 To receive reports from the Council of Governors' Working Groups: Attachment E
 - Quality (Noel Urwin)
 - Annual Plan development (Noel Urwin)
 - Bids Steering Group (Noel Urwin)
 - Membership Development and Communications (Dr Dele Olajide) Attachment F
- FOR INFORMATION**
- 9 King's Health Partners update. Verbal
 - 10 Chair's visits. Verbal

- 11 Chief Executive's and Directors' reports. Attachment G
- 12 Forward planner.
- 13 Any other urgent business.
- 14 To note future dates of meetings of the Council of Governors in 2014:
- 13th March 2014 at 5.00 pm
 - 12th June 2014 at 5.00 pm
 - 16th September 2014 at 3.30 pm
 - 11th December 2014 at 5.00 pm

Seasonal Social from 6.30 pm

Please send apologies to Carol Stevenson telephone 020 3228 2441 or email membership@slam.nhs.uk

Item 3 - questions and answers

At the joint meeting between the Council of Governors and Board of Directors held in November 2011 it was agreed that a 10 minute slot would be made available for members of the Trust to submit questions related to services provided by the Trust. In order that a considered response can be made at the meeting, members are asked to submit any questions to the Paul Mitchell, Trust Secretary by 10.00 am on Monday, 9th December 2013.

These can be made by:

Post: Trust HQ, Maudsley hospital, Denmark Hill, SE5 8AZ

Telephone: 020 3228 5376

Email: paul.mitchell@slam.nhs.uk

Attachment A

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 th December 2013
Name of Report:	Minutes of the meeting held on 10 th September 2013
Author:	Paul Mitchell, Trust Secretary
Presented by:	Madeliene Long, Chair

Purpose of the report:

To agree the minutes and to note any matters arising:

- Welfare advice
- Constitution changes
- Joint Governor training

**MINUTES OF THE MEETING OF THE COUNCIL OF GOVERNORS OF
 THE SOUTH LONDON AND MAUDSLEY NHS FOUNDATION TRUST (SLaM)
 HELD ON TUESDAY 10th SEPTEMBER 2013
 AT THE MAUDSLEY LEARNING CENTRE**

PRESENT	Madeliene Long	Chair
Elected Governors	Chris Anderson Chris Collins Stephanie Correia Andrew Glyn Dr Francis Keaney Matthew McKenzie Nash Momori John Muldoon Dr Dele Olajide Roger Oliver Paul Paterson Iyoni Ranasinghe Noel Urwin Dr Tom Werner	
Appointed Governors	Ian Creagh Cllr Rachel Heywood Cllr Catherine McDonald	King's College London (KCL) Lambeth Council Southwark Council
In attendance	Dr Martin Baggaley Alison Baker Lucy Bubb Patricia Connell-Julien Robert Coomber Nick Dawe Les Elliot Angela Flood Harriet Hall Louise Hall Matthew Hall Gus Heafield Dr Caroline Hough Olivia Howarth Kumar Jacob Prof Shitij Kapur Prof Sir Robert Lechler Paul Mitchell Dr Matthew Patrick Zoe Reed Gabrielle Richards Dr Jane Sayer Carol Stevenson	Medical Director PA to Chair Deloitte Non Executive Director Non Executive Director Interim Director of Finance Service user member Carer member Non Executive Director Interim Director of Human Resources Deloitte Acting Chief Executive Service user member Business Manager, CE Office Non Executive Director Non Executive Director Executive Director, King's Health Partners (KHP) Trust Secretary Chief Executive designate Director of Strategy and Business Development Head of Occupational Therapy Acting Director of Nursing Membership Officer

Apologies

Dr John Bainton
Dr David Dean
Cllr Crada Onuegbu
Tim Smart

Staff governor
Public governor
Lewisham Council
King's College Hospital (KCH)

Ref	Issue	Who
MC/ 13/23	<p>WELCOME</p> <p>Madeliene Long welcomed the new members of Council of Governors.</p>	
MC/ 13/24	<p>DECLARATIONS OF INTEREST</p> <p>It was noted that declarations of interest could be given at any time during the meeting.</p>	
MC/ 13/25	<p>QUESTIONS AND ANSWERS</p> <p>No questions had been submitted.</p>	
MC/ 13/26	<p>MINUTES OF THE MEETING OF 17TH JUNE 2013</p> <p>There was an inconsistency in the numbering. Subject to this correction, the minutes of the meeting of 17th June 2013 were AGREED to be a correct record.</p> <p>Matters arising:</p> <p>Welfare question Collation of the Trust compendium is ongoing.</p> <p>Appraisal of the Chair This is ongoing.</p>	
MC/ 13/27	<p>REPORT FROM EXTERNAL AUDITOR</p> <p>Matthew Hall and Lucy Bubb from Deloitte presented their 2012/13 External Assurance Report.</p> <p>All aspects of the Audit were satisfactory with one exception, namely that the data testing on one of the three assessed performance indicators (Home Treatment Team review) did not meet the definition set by Monitor. It was noted that SLaM is now applying the Monitor definitions and expects to be compliant in the next quarter. The Council of Governors' Quality Group will be kept informed on progress.</p> <p>AGREED:</p> <p>The Council of Governors received the External Auditor's report.</p>	

<p>MC/ 13/28</p>	<p>MEMBERS' COUNCIL WORKING GROUPS</p> <p>Quality Noel Urwin reported that the group has discussed the External Auditor's report (see previous item), and examined the annual report of the Mental Health Act Team. They will be looking at reports from the Board's Service Quality Improvement Committee (SQIC.)</p> <p>Annual Plan Development Noel Urwin encouraged Governors to attend the forthcoming membership meetings on the development of the annual plan (dates and venues provided in the report).</p> <p>Bids Steering Group Noel Urwin reported that the bids visiting programme was continuing.</p> <p>Prof Kapur suggested that good ideas from the Bids Schemes could be assessed at the Institute of Psychiatry (IoP).</p> <p>Membership and Communications Dr Dele Olajide reported that further Governor elections would be taking place in October and the appointment of Governors from the local Clinical Commissioning Groups (CCG), NHS England (London) and a national charity will occur shortly.</p> <p>It was noted that SLaM was now a subscriber of Plain English. The Annual Plan and Quality Account will be produced in Plain English versions.</p> <p>It was noted that Governors now have increased rights and responsibilities relating to the Care Quality Commission (CQC). Dr Olajide will be meeting with the local CQC manager.</p> <p>Paul Mitchell detailed the three stage induction process which was being arranged for new Governors. These were individual meetings with the Chair; Trust induction (October); and a FTN induction session (GovernWell) together with other Governors across KHP.</p>	
<p>MC/ 13/29</p>	<p>CHIEF EXECUTIVE'S REPORT</p> <p>Gus Heafield presented his report. It was noted that Dr Matthew Patrick will be taking up his post as Chief Executive on 14th October. Gus welcomed Matthew and thanked the Council of Governors for their support during his period as Acting CE. Madeliene Long thanked Gus Heafield for the contribution he had made.</p>	
<p>MC/ 13/30</p>	<p>KINGS HEALTH PARTNERS UPDATE</p> <p>Prof Sir Robert Lechler presented a progress report on KHP. It was noted that the outline business case for the creation of an academic health care organisation would be completed by October 2013. Individual partner Boards would then consider whether to move towards the development of a full business case. Further work may take place on the governance arrangements for KHP with the possibility of strengthening the academic presence on the Board.</p> <p>It was noted that KHP was required to re-apply for accreditation as an AHSC.</p>	

	<p>Interview panels would be convened in October 2013 with the announcement being made in November 2013.</p> <p>Prof Lechler emphasised the importance of highlighting the benefits of KHP for local people in improving the quality of health care services. There were now opportunities to work with CCGs and Social Care organisations to provide integrated care.</p>	
MC/ 13/31	<p>ANY OTHER BUSINESS</p> <ul style="list-style-type: none"> • It was noted that the ENSUE project which included service user involvement in the Council of Governors will be reporting its findings on Friday 13th September. • The Council of Governors would be interested in a presentation from the National Institute for Health Research's Collaboration for Applied Health Research and Care (CLAHRC). 	
MC/ 13/32	<p>NEXT MEETING</p> <p>Thursday 12th December 2013 at 5.00pm in the Maudsley Learning Centre.</p>	

Attachment B

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting: 12th December 2013

Name of Report: Report from the Nominations Committee

Author: Paul Mitchell, Trust Secretary

Presented by: Madeliene Long, with input from other members of the Committee

Purpose of the report:

1. To note the progress on the recruitment of up to two Non Executive Directors on the SLaM Board of Directors for a period of up to three years.
2. To agree an extension of the term of Harriet Hall as a Non Executive Director on the SLaM Board of Directors for a period of up to two months to ensure a handover with a newly appointed NED.
3. To agree the recommendation from the Nominations Committee for the re-appointment of Prof Shitij Kapur as a Non Executive Director on the SLaM Board of Directors for a period of up to three years.
4. To receive an update on the appraisal of the Chair.

South London and Maudsley NHS Foundation Trust

Council of Governors 12th December 2013

Report from the Nominations Committee

1. Recruitment of up to two Non Executive Directors.

The Nominations Committee agreed that steps should be put in place to recruit up to two Non Executive Directors. Professional skills and experience would be particularly sought in:

- business development/marketing
- quality

Odgers Berndtson have been commissioned to search for suitable candidates and to advise on the production of a shortlist. This has been a successful process as an initial list of eleven recommended candidates and six strong possibles was produced. Further work is taking place to refine a shortlist of up to eight candidates. An appointments panel will now be convened in the new year.

It may be necessary to arrange an additional meeting of the Council of Governors in January to ratify any recommended appointments.

2. Extension of a Non Executive Director

Harriet Hall's term expired on 30th November 2013. Madeliene Long has asked her to extend her term to ensure there is a managed handover to a new NED leading on quality.

The Nominations Committee recommends that her term be extended to 31st January 2014.

3. Re-appointment of a Non Executive Director.

The Terms of Reference of the Nominations Committee give it the responsibility to:

‘ make recommendations to the Council of Governors concerning the re-appointment of any Non Executive Directors at the conclusion of their specified terms of office,

giving due regard to their performance and abilities to continue to contribute to the Board in the light of knowledge, skills and experience required.' (2.2.4)

Prof Shitij Kapur came to the end of his present term as a Non Executive Director on the Foundation Trust Board on 15th September 2013. He has been subject to appraisal by the Chair on annual basis.

A letter has been received from Prof Sir Rick Trainor agreeing to nominate Prof Shitij Kapur, on behalf of King's College London, for a further three year term. He has worked in two Academic Health Sciences Centres in North America so brings unparalleled expertise to the future development of King's Health Partners. The continuing close working relationship between the Foundation Trust and the Institute of Psychiatry is essential to the development of the KHP tripartite mission.

The Nominations Committee recommends to the Council of Governors that Prof Kapur should be appointed to serve for a term of up to three years as a Non Executive Director.

4. Appraisal of the Chair

The Nominations Committee has the responsibility to consider the outcome of the process for the Chair's appraisal which has been conducted by Debbie de Haas from Renew Consulting. The process has been concluded and has been reported back for consideration by the Nominations Committee in early 2014.

The Nominations Committee reviews performance on the basis of feedback obtained independently from a wide range of stakeholders, including members of the Council of Governors, Non-Executive and Executive Board Directors and senior figures from other organisations with which the Trust works closely, for example other NHS Foundation Trusts, commissioners, academic partners and the Foundation Trust Network. The individuals consulted are varied from year to year so that a comprehensive and dynamic picture is obtained. This process continued for the Chair's appraisal in 2013.

Paul Mitchell
Trust Board Secretary

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 th December 2013
Name of Report:	Induction/training evaluation
Author:	Foundation Trust Network
Presented by:	Paul Mitchell, Trust Secretary

Purpose of the report:

To note the evaluation (positive) of the first GovernWell course run for Governors across KHP.

To discuss overall induction and training arrangements for Governors.



GovernWell

Evaluation form feedback

Core Skills Module, London, 14 November 2013

All numerical scores are based on a sliding scale of 1-5 where 5 is excellent and 1 is poor.

Content of the programme: Average= 4.35

5	4	3	2	1	Not specified
8	11	1			

Format of the event: Average= 4.35

5	4	3	2	1	Not specified
7	13				

Length of sessions: Average= 4.2

5	4	3	2	1	Not specified
5	14	1			

Hand out materials: Average = 4.15

5	4	3	2	1	Not specified
9	9		1		1

Session 1: Introduction to the NHS – Claire: Average= 4.3

5	4	3	2	1	Not specified
10	9				1

Strengths:

- As a new governor provided great clarity to set the scene for duties
- Mastery of her brief, clarity
- Up to date info
- Clear
- Very good facilitation skills
- Engages well and good body language
- Good, clear
- Interactive, humorous
- Clarity of information
- Great overview
- Fairly basic
- Good review

Improvements:

- Don't know if you can
- Keep it up

Session 2: The Governor and the FT – John: Average= 4.05

5	4	3	2	1	Not specified
7	10	2			1

Strengths:

- His understanding of his brief and knowledge
- Clear guidance
- Very knowledgeable about what he talked about
- Good clear
- Knowledgeable
- Clarity of speech
- Excellent presentation
- A great refresher course
- Clear and to the point

Improvements:

- Lots of questions so maybe session could be a little longer
- Take questions at the end rather than interrupt his flow
- Consider body language
- Better timing
- This subject could benefit from a group discussion to monitor the extent of learning by participants
- Too basic regarding section on holding to account

Session 3: NHS Finances – Siva: Average = 4.35

5	4	3	2	1	Not specified
12	6	1			1

Strengths:

Very interesting and pragmatic
 Really clear presentation that made the 'figures' side understandable and interesting
 Handled a complex issue with style
 Very engaging session, managed to deal with pressure quite well
 Interesting
 Knowledgeable, interactive
 Good presentation of structure
 Very comprehensive and fact filled good presentation
 Fascinating analysis on pressures on services and its financial implications
 Clear and relevant

Improvements:

He answered all questions well and in depth but got side tracked and lost time
 Speaker not to be side lined
 He should not go over time, cover mergers
 Extended slot
 Too short

Session 3: Effective Questioning and Challenge – Claire: Average: 4.3

5	4	3	2	1	Not specified
11	7	1			1

Strengths:

Best session as it can be difficult to broach awkward questions
 Excellent session
 Extremely clear speech and gestures
 Politeness
 Good interactive session
 Useful refresher on the art of asking good questions
 Yet another interesting topic!
 Claire is just pleasant to listen too.
 Keep it up, you make people feel comfortable
 Fun, interactive
 Exercise on formulating questions
 Workshop approach was stimulating

Improvements:

The exercise was rather complicated; it was good but could be slightly simpler
 Better graphics on screen

Session 5: Quality Matters – Miriam: 3.3

5	4	3	2	1	Not specified
9	3	3			5

Strengths:

Inspired ideas about improving/monitoring patient care/services at the point of delivery
 A good introduction to quality issues
 Miriam had a lot of information to give out and managed it well
 Clarity of speech
 A very full session of facts, documents, legislation etc.

Improvements:

Quality is quite a broad subject. Maybe more explanation of CQC and other statutory bodies
 Nothing needs changing, she remained calm throughout
 Topic is a bit dry; strive not to read from slides
 Speak a bit slower
 One session too far, tired by now

Venue: Average: 4.6

5	4	3	2	1	Not specified
17	1	1			1

Catering: Average: 3.35

5	4	3	2	1	Not specified
3	9	4	2		2

On site administration: Average = 3.7

5	4	3	2	1	Not specified
10	6				4

Any other thoughts on the organisation of the event?

Very informative – would welcome further training
 Earlier because of amount of content?
 Preparation/communication
 Two day event rather than one day, over two afternoons
 Need for governors to talk together on their own as a basis for understanding what we can and should do
 That the culture of hospitals varies with SLAM appearing the strongest on governors getting together and having greatest likelihood to effecting change. Seemed also to include wider section of community – younger governors and more members of BME.
 Breaks occurred prior to food/drinks arrived
 Governors must monitor NEDs more closely (+ given good ideas to do so)

Would you recommend this course to other governors?

Y	N	Not specified

19	1	
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Overall impression of the event: Average = 3.95

5	4	3	2	1	Not specified
12	4	1			3

Key messages from the event:

- Focus on appropriate questioning
- Better understanding of the role and confidence to perform duties in light of Health & Social Care Act
- Taking responsibility, both as a representative/individual
- Good overview of the role.
- One of the best events I have been to for a while
- Push my trust for greater exposure and interaction with NEDs
- Challenging to improve systems and patient care is ok
- Really helpful
- Knowledge around quality care and also my role as a governor
- The management structure of the NHS Trust
- The roles and responsibilities for governors
- Need to develop effective ways to hold NEDs to account

Any other comments or suggestions:

- Please improve food and beverages
- Review of specific skills training for governors e.g. communication, negotiation, challenge (positive)
- Publically/Publicly: My dictionary suggests publicly is the more common spelling. Publically tends to be used more in the legal profession (we are both right)
- It would have been good to have 1st hand experience from governors how they do things and what would perhaps be good to try.
- Too much material for one day
- Keep professional attitude and avoid "in jokes" during questions from the floor
- I was very impressed by the content and presentation but information overload was impairment to overall learning. Split down into more digestible chunks and presented over a longer training period.
- When offering a local training programme a specific 'jargon buster' for each organisation would be a valuable take away tool
- For new governors, not so much those with 2 years plus experience
- Both morning speakers ran out of time because of too many questions from the floor – keep them until the end

Attachment D

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting: 12th December 2013

Name of Report: Report from the joint meeting between the Council of Governors and Board of Directors

Author: Paul Mitchell, Trust Secretary

Presented by: Madeliene Long, Chair and Dr Matthew Patrick, Chief Executive

Purpose of the report:

To note:

- Key achievements in 2013
- Major challenges for 2014
- Main areas of activity for the Council of Governors in 2014

1. Introduction

A joint meeting between the Council of Governors and the Board of Directors took place on Tuesday, 26th November 2013.

The format was similar to previous years where attendees reviewed achievements and areas where there was scope for improvement.

2. Review of 2013

Areas highlighted as successes included the Bedlam film production in conjunction with Channel 4, the establishment of the Recovery College, increased innovation brought about by the financial challenges, improved communications to Governors and staff and the positive outcome of recent CQC visits.

Further work was required in the area of co-production, developing a greater readiness to accept the challenge of change and meeting the increasing expectations of the public, commissioners and regulators.

It was noted that recent legislation had increased the powers of Governors, particularly in their duty to hold the Non Executive Directors to account for the performance of the Board. It was agreed that this was an area that required greater attention and that it should be the subject of a joint seminar in the Spring of 2014.

3. Key current issues facing the organisation – presentation from Matthew Patrick

- H&SCA disruption to previous organisational relationships
- NHS unaffordability in the longer term with ongoing flat funding
- Internal environment, particularly the pressure on beds
- Context of delivery of social models of health
- KHP accreditation
- SLaM strategy
- Improvement of basic care to local citizens - IT, quality systems, compassion
- More commercial focus, developing bidding capacity

4. Challenges – feedback from groups

- Accommodating forced change
- Commissioning changes
- Increasing responsiveness
- Commissioning models
- Bed Management
- Relationships between Governors /Board

- Partnerships decisions – KHP
- Quality information
- Relationships with stakeholders
- Transformational change takes time
- Developing a culture of co-production
- Staff performance

5. Opportunities – feedback from groups

- Shared rapid learning
- Receptiveness to new ideas
- Use KHP for SLaM to increase influence
- Co-production
- Preventions strategies - developing the recovery model
- Use skills of Governors
- NED/Governors engagement
- AMH changes
- Develop talent with SLaM
- Make services more commercially viable

6. Priority areas for the Council of Governors in 2014

- New role of governors – arrange meeting for Spring 2014 (**PM – March 2014**)
- Provide additional information for Governors (**PM – January 2014**)
- Closer Work between Governors and NEDs. Develop programme for NED attendance at CoG working groups (**PM – March 2014**)
- COG papers to be taken as read to free time for discussion (**ML – March 2014**)
- Increase Governors knowledge of quality information (**Quality group – June 2014**)
- Check how others organisations (FTN) are taking forward issues (**PM – March 2014**)
- Closer IOP/SLaM integration with CAGs (**MP – ongoing**)

Paul Mitchell

Trust Secretary

December 2013

Attachment E

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 th December 2013
Name of report:	Report from working groups
Author:	Paul Mitchell/Carol Stevenson
Presented by:	Noel Urwin, Lead Governor

Purpose of the report:

To receive an update on the recent activity of the Working Groups:

- Annual plan development – including a summary of the recent membership engagement events
- Quality
- Bids steering group

REPORT FROM WORKING GROUPS

Annual plan development

The Annual Plan and Strategy Group met on 14th October.

The group received a brief update on the annual plan and Monitor's requirements, then discussed and agreed how the membership engagement events should run and the mechanisms to advertise the events in advance.

Membership engagement events:

During the last two weeks in November the Council of Governors have hosted membership engagement events in the four boroughs. Each event followed the same format, commencing with a welcome from one of the Governors, followed by a brief scene-setting presentation from Zoe Reed. Participants were then asked to consider the question:

What would you like us to prioritise over the next 1-3 years – bearing in mind that we will see a real-time reduction in funding and increased demand for our services?

Each group were then asked to choose their two top priorities and briefly describe them to the room. Having heard all the priorities groups then picked one that they wanted to do more detailed work on. Some tables chose to work on topics that other groups had suggested, rather than one of their own priorities.

Following the second session a representative from each table presented their ideas to the room and after hearing from all the groups the participants voted for their 'top' priority. The following table captures the priorities that were worked on, and the results from each event.

<p>Southwark – 18th November</p> <ol style="list-style-type: none"> 1. Better care on discharge 2. Recovery and choice 3. Bed crises 4. Improved crises services 	<p>Lewisham – 19th November</p> <ul style="list-style-type: none"> *Improved awareness [working with media, GPs, carers groups] *More engagement with Commissioners *Better use of resources on the Bethlem site <p><i>*results of the voting to be confirmed</i></p>
<p>Lambeth – 25th November</p> <ol style="list-style-type: none"> 1. Current services to be evaluated and the good ones developed further 2. Training for GPs 3. *Offering more counselling services to in-patients 3. *More preventative measures on physical health <p><i>*tied for third place</i></p>	<p>Croydon – 28th November</p> <ol style="list-style-type: none"> 1. Greater integration of services between staff at all levels 2. Training for carers 3. Empowering staff 4. Earlier intervention

The material generated by participants will be written up and the Council of Governors Planning group will then meet to review the content and the learning from the events. A brief report summarising the events will be produced and distributed to all the attendees.

Quality

The Quality Group met on Tuesday, 5th November 2013.

The group reviewed the actions from the previous meeting and then focused on the planning and quality aspects of the four membership engagement events arranged to be held later in November.

Bids Steering Group

The Bids Steering group met on Thursday 5th December.

An event will be held on Thursday 9th January 2014 for all bidders to 'Keep on Smiling', to gather feedback and to learn from the experiences of this round of bidding.

The next Council of Governors' Bids Scheme will start in April 2014 and will be called 'Smile for Health'.

Carol Stevenson/Kay Harwood
5th December 2013

Attachment F

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting:	12 th December 2013
Name of report:	Report from the Membership and Communications working group
Author:	Paul Mitchell, Trust Secretary
Presented by:	Dr Dele Olajide, Chair of the working group

Purpose of the report:

To receive an update on the recent activity of the Membership and Communications Working Group.

REPORT FROM MEMBERSHIP AND COMMUNICATIONS WORKING GROUP

Plain English

As previously reported, SLaM FT is now subscribing to Plain English.

The initial training day has taken place and was very useful. The course included internet etiquette.

A working group is being established to measure the success of the programme.

Council of Governors elections

Elections for the remaining vacancies (1 carer and 4 service users) have taken place. Alistair Edwards, Tina Lincoln (service users) and Angela Flood (carer) have been elected.

Internal and external induction sessions have been arranged for all the new governors elected in 2013.

Membership discount scheme

The roll out of the service in the Croydon area has not been satisfactory; this is being taken up with the contractor.

PM / December 2013

COUNCIL OF GOVERNORS – SUMMARY REPORT

Date of meeting: 12th December 2013

Name of Report: Chief Executive's report

Author: Paul Mitchell, Trust Secretary

Presented by: Dr Matthew Patrick, Acting Chief Executive

Purpose of the report:

To update the Council of Governors on Trust and national issues.

Chief Executive's Report

December 2013

1. Introduction

I would like to start by saying how delighted I am to introduce my first report to the Council of Governors as Chief Executive of the South London and Maudsley NHS Foundation Trust having taken up my post in mid October. It is an immense privilege to have the opportunity to lead such a remarkable organisation. I have been made to feel most welcome by the staff that I have had the chance to meet.

2. National issues

Pressure on services

With the winter period approaching there is concern that the NHS will be placed under severe pressure over the coming months. Whilst this will be felt most intensely in the acute hospitals there is a growing pressure on mental health services. Staff at SLaM are well aware of this as the use of private sector facilities is reaching unprecedented levels but this is not unique to SLaM as mental health services across the country are being equally stretched. I will ensure that Governors are kept up to date with our progress in dealing with these pressures.

Francis report

The government has made its final response to the Francis report and has confirmed that it will implement the vast majority of the recommendations. One of the overwhelming messages of the report is that the 'culture' within Trusts needs to change. Too often the system makes it easier to comply with poor care, rather than challenging it.

All Trusts and FTs are expected to carefully consider the Francis report and its recommendations and produce a response which is right for the organisation. A response which is agreed by the Trust Board is expected both by our regulators and commissioners.

The SLaM Francis Working Group has been tasked to develop an organisational response to the Francis Report, and draft a proposal. It is acknowledged that SLaM is in a period of transition and the plan may need to be adapted. Nevertheless progress can be made in developing a coherent approach to the provision and development of quality patient centred care, within available financial resources.

NHS England appoints new Chief Executive

Simon Stevens has been appointed as Chief Executive of NHS England. Mr Stevens currently works for United Healthcare as its global health president. He previously worked as an NHS manager at Guy's and St Thomas' NHS Trust as well as a mental health Trust in the north of England. Latterly he acted as a health adviser to both the Secretary of State and the Prime Minister in the Labour government. He will take over from Sir David Nicholson in April.

NHS complaints system

A government-commissioned review has called for major changes in the handling of NHS complaints following the Mid Staffs scandal. The review, co-authored by Ann Clwyd and Prof Tricia Hart, said complaints should be taken seriously at the very top of the NHS. It also calls for staff to be better trained to listen to patients. Health Secretary Jeremy Hunt said he supported the report's call for change, and shadow health secretary Andy Burnham said NHS organisations should use complaints positively as part of the drive to

improve care. Regulators will judge hospitals in how they deal with complaints as part of a series of changes promised by health bodies in response to the review.

2. Trust issues

Channel 4 Broadcast

The Bedlam series has come to an end. We have been overwhelmed by the support, feedback and comments from patients, staff and members of the public.

The series has been a phenomenal success and some of that has been evident through the conversations which have been sparked on social media sites. When agreeing to take part in this series we wanted to improve understanding of mental illness, increase awareness and help to destigmatise. From the reaction so far we have gone some way to achieving that.

#Bedlam has trended on Twitter during each episode which means it was one of the most talked about subjects at that time. During the second episode, Crisis, it potentially reached a staggering 21million people on Twitter. We have certainly never seen so many meaningful and insightful discussions on mental health between a wide range of people.

Bedlam took two years to make and was the product of careful planning and negotiation with staff, stakeholders and patients.

Director of Nursing

We welcome Dr Neil Brimblecombe who has been appointed Director of Nursing at South London and Maudsley NHS Foundation Trust.

Dr Brimblecombe will be joining SLaM in mid December from South Staffordshire and Shropshire Healthcare NHS Foundation Trust where he has been Director of Nursing and Chief Operating Officer for the last three years. He will bring with him a wealth of operational experience from within the NHS and from professional leadership roles at the Department of Health and the National Institute for Mental Health in England.

Monitor Q2 ratings

We have heard from Monitor that their analysis of Q2 is now complete. Based on this work, the Trust's current ratings are:

- Financial risk rating - 3
- Shadow continuity of services risk rating - 3
- Governance risk rating - GREEN

Care Quality Commission visits

Visits were made to River House, Snowsfield, Jim Burley Unit and John Dickson ward. These were covering compliance and environmental issues. Overall the visits were positive and the Trust has commented on the draft reports.

Closure of neurodevelopmental inpatient unit

The decision has been made to close the neurodevelopment inpatient unit at Bethlem Royal Hospital by 20 December 2013.

The 15 bed unit provides treatment for adults with mild to moderate learning disability as well as forensic and / or challenging behaviour. It is managed by the Behavioural and Developmental Psychiatry CAG.

Having made various changes to the service over the last two years to try and secure its future, the CAG executive team has concluded that it is not possible to continue providing a financially viable, high quality, safe and therapeutic service.

Members of the CAG Executive have met with staff and trade union representatives on the unit to inform them of the closure decision. Following this meeting, the senior management team contacted relatives, GPs and commissioners to discuss the process for arranging alternative placements for each of the 14 patients. Patients themselves will be informed by their care coordinator/named nurse and via the ward community meeting.

Institute of Psychiatry awarded £5m for schizophrenia research

The Institute of Psychiatry (IoP) at King's College London has been awarded £5m from the Medical Research Council (MRC) to set up a research consortium to advance personalised medicine for schizophrenia.

Led by Professor Shitij Kapur, Dean and Head of School of the IoP at King's, the project will use neuroimaging and genetic studies to develop objective markers capable of predicting which people will respond to which medications, and ultimately aim to address the current method of prescribing antipsychotic medications.

A large number of patients spend too long on ineffective drugs which impact greatly on their mental health, well-being and quality of life whilst the costs of ineffective treatment is a huge financial burden to the NHS, consuming 25-50% of the total national mental health budget.

Dr Matthew Patrick
Chief Executive
December 2013

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